

2023 Annual Report

Caring TOGETHER

Our Family Caring for YOURS

Richmond County Hospice, Inc.



TABLE OF CONTENTS

Welcome	3
Leadership	4
Achievements	5
Volunteer Summary	6-7
Community Outreach	8-9
Infographics	10-11-12
Financial & Developments	13-14
Testimonials	15
Donors List	16-17-18



Why volunteer for hospice when there are so many other ways to volunteer?

Hospice volunteering introduces you to people from all walks of life, each with their own unique story. Serving hospice patients in the last days of their lives helps bring them comfort and can help the lonely heart especially if they don't have any family with them. The overall benefits of volunteering make it a fulfilling experience.

People become hospice volunteers for many reasons. Many volunteer to express gratitude for help they received during their loved one's illness, or wanting to give back to their community. The benefit of engaging in this type of community service is that you're making a difference where you live. You're giving back, and you're helping others. Helping others promotes satisfaction and self-worth. Plus, it's good for your health—mind, body, and spirit.

As a hospice volunteer, you have a considerable impact on the quality of life for people receiving hospice care. Everything you do with patients – from simply holding their hand to joining in their hobbies – helps make a difference in their lives. Studies show doing regular volunteer work dramatically increases your life expectancy. As Allan Luks states in *The Healing Power of Doing Good*, volunteering improves your sense of well-being, decreases insomnia, builds a stronger immune system, and helps speed up recovery from surgery.

For others, enhancing your college or job application is a benefit of becoming a hospice volunteer. Volunteer service always reflects positively when a college or organization evaluates your resume. A study by Time Bank states 73% of employers would recruit a candidate with volunteer experience over one without.

The importance of volunteering to patients themselves cannot be overstated. Many patients at the end of life are uncertain about the future and need extra help to feel as peaceful and secure as possible. When you volunteer, you provide extra support with your companionship and any special skills you provide.

Finally, meeting new people is a benefit of becoming a hospice volunteer. Helping at events, greeting guests at our inpatient hospice centers, and meeting other volunteers expands your social and professional networks. Meeting new friends creates more fun in your life, which also improves your health. Come out to Richmond County Hospice, make new friends, provide support to a family and hold a patient's hand. We would love for you to join our mission is providing peace, comfort and dignity to our patients.

**In Hospice Service,
Kristina Leyden, MSW, LCSW
Chief Executive Officer**



"Make someone's last moments their best moments. Become a Hospice Volunteer"





LEADERSHIP TEAM

KRISTINA LEYDEN, MSW, LCSW
Chief Executive Officer

STEVEN STROBEL, MD
Chief Medical Officer

ARTURO DEAGUILAR, MA, MDIV
Director of Human Resources

JENNY MABE, RN, CHPN
Director of Nursing (Home Care)

JESSICA MIMS, BSW, CHP-SW
Director of Family Services

HOLLIE SMITH, RN, CHPN
Director of Inpatient Care

MARVIN TAYLOR, BS
Director of Finance

JULIE WOODY, RN, CHPN
Director of Public Relations

2023 BOARD OF DIRECTORS:

REV. STEVE CREWS
CHAIRMAN

CLEVE BAXLEY
VICE-CHAIRMAN

TAMMY BENSON
SECRETARY

NEAL WATKINS
TREASURER

LINDA ARRINGTON

KEN BOSTICK

CHUCK COBB

JASON GAINES

MARY KATE LAMBETH

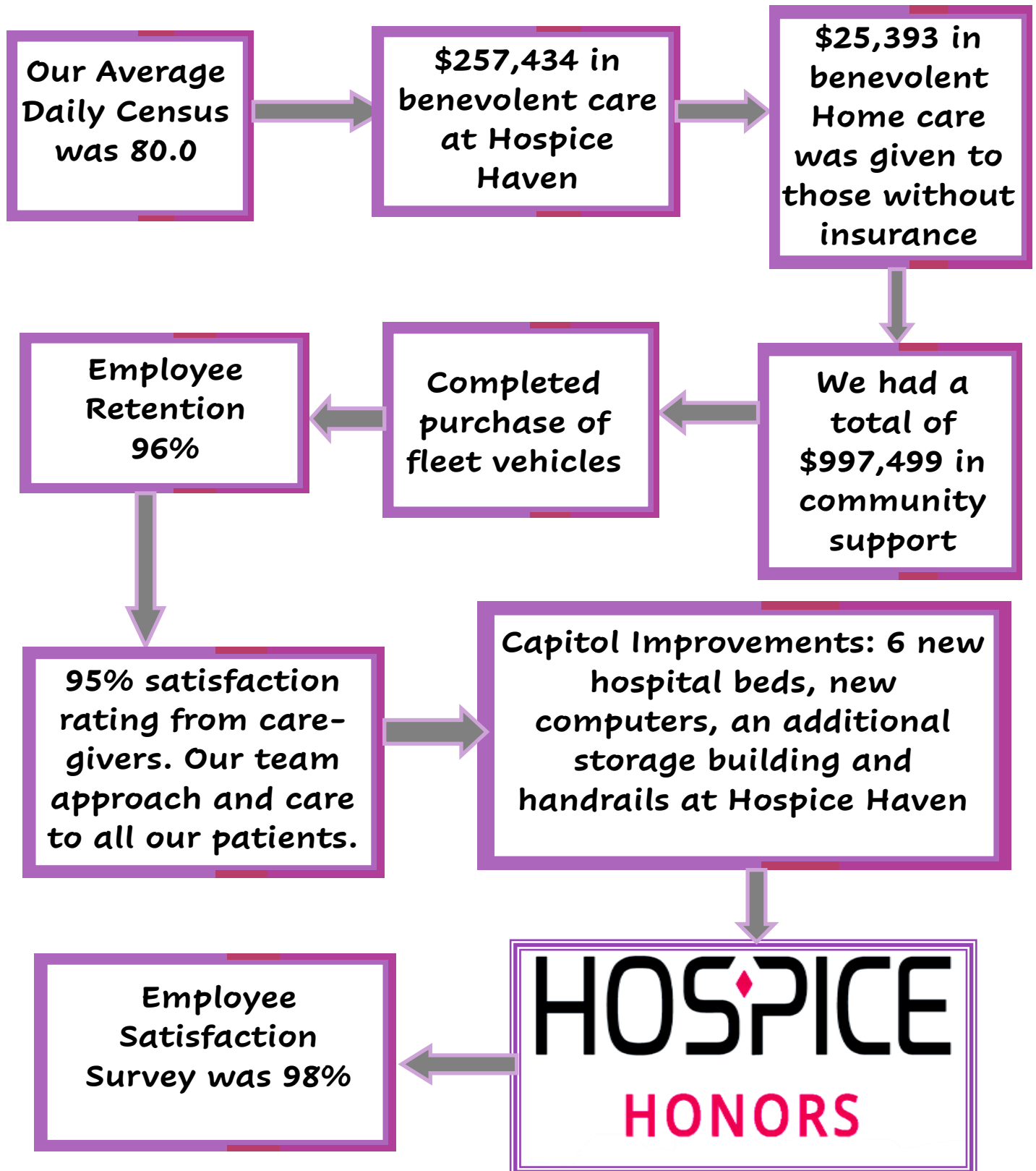
JONATHAN LEWIS

AUDREY MOORE

MECHELE PRESLAR

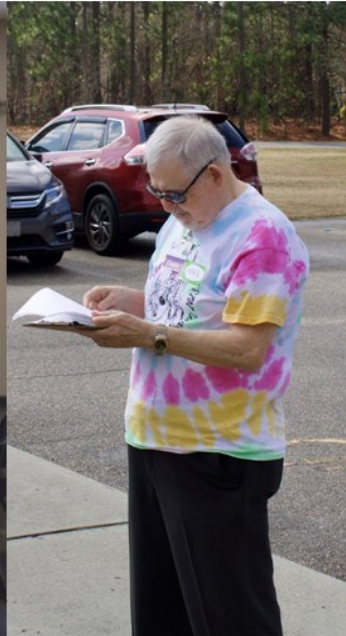
KIM ROBERTS

ACHIEVEMENTS





***“Volunteers
do not
necessarily
have the
time; they
just have the
heart.”
~ Elizabeth Andrew***



Our Richmond County Hospice Volunteers have big hearts and show it daily while giving of their time to help others. Pictures shared here show just a few of the many ways they are always giving back.



267
Volunteer visits to
patients





Hamlet Soup Kitchen



Candy Cavalcade



Rockingham Rotary BBQ Helpers



Salute to Veterans



National Hospice Month Proclamations



**Taste of the Sandhills Showcasing
Dancing with the Stars**



Senior Center Events



Community Career Fairs



Light of Life Memorial Service



Cool Cars for a Cause



Children's Grief Camp



1,410

Provider Visits

29,734



Hospice Aide
Visits

1,879

Social Work
Visits



979

Chaplain Visits



13,823

Nurse Visits



51,026

Total Clinical Visits



2,934

LPN Visits

3,769

Bereaved Families Served

No longer
by our side,
forever
in our
hearts.



2,007

Bereavement Mailings

2,387

Bereavement Phone Calls
and Visits



63%

Of our patients received care in their HOMES.

301

Patients served by Home Care

13%

Of our patients received care in a Long Term Care Facility



17%

Of our patients received care in an Assisted Living Facility



7%

Of our patients received care at HOSPICE HAVEN.



338

Patients served by Hospice Haven

398

**Patients were under our
care in 2023**

77%

**Of our hospice patients
received care in
Richmond County.**

5%

**Of our patients received care
in Montgomery County.**

3%

**Of our patients received care
in Scotland County.**

11%

**Of our patients received
care in Anson County.**

4%

**Of our patients
received care in
Moore County.**

29,200

TOTAL PATIENT DAYS FOR 2023

**Total Operating
Revenue:**

\$5,604,764

**Total Operating
Expense:**

\$6,468,024

**Total Community
Support/Grant
Income:**

\$997,499

**Year End Income
(Operations/Support)**

\$134,239

**Benevolent Care
*Hospice Haven
\$257,434
*Uninsured Patients
\$31,770**

**Investment
Income:**

\$988,769

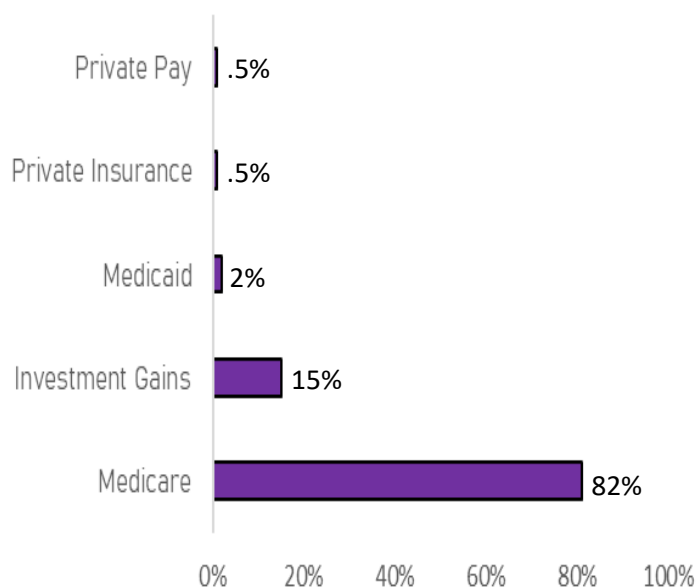
Total Gain in Net Assets:

\$1,124,669

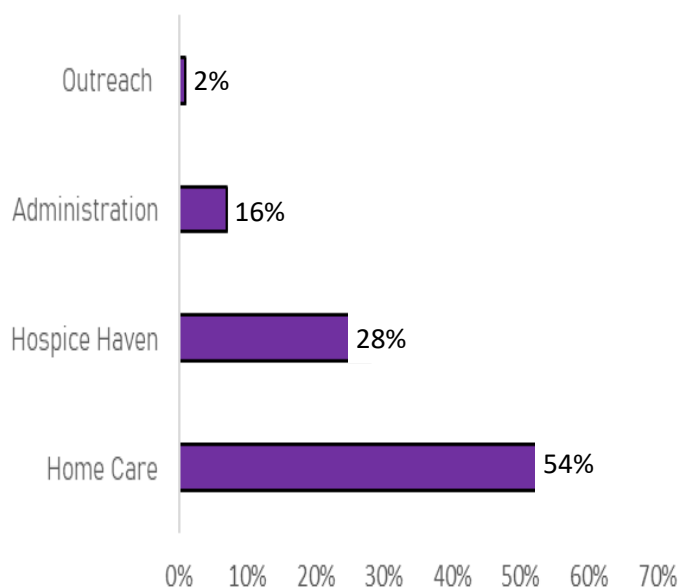
End of Year Total Assets:

\$8,645,277

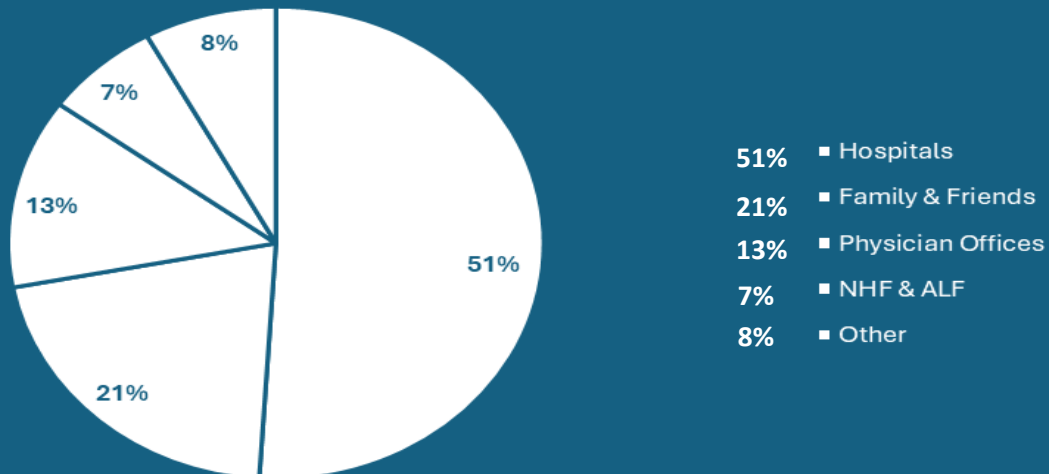
Revenue



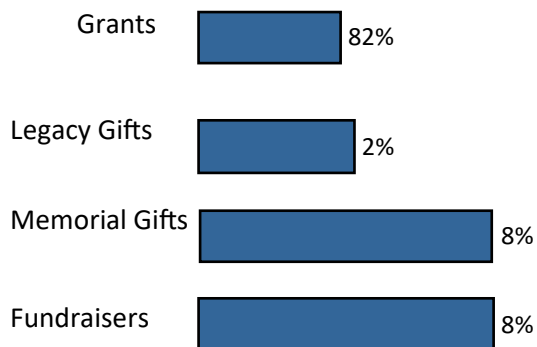
Expenses



REFERRAL SOURCES

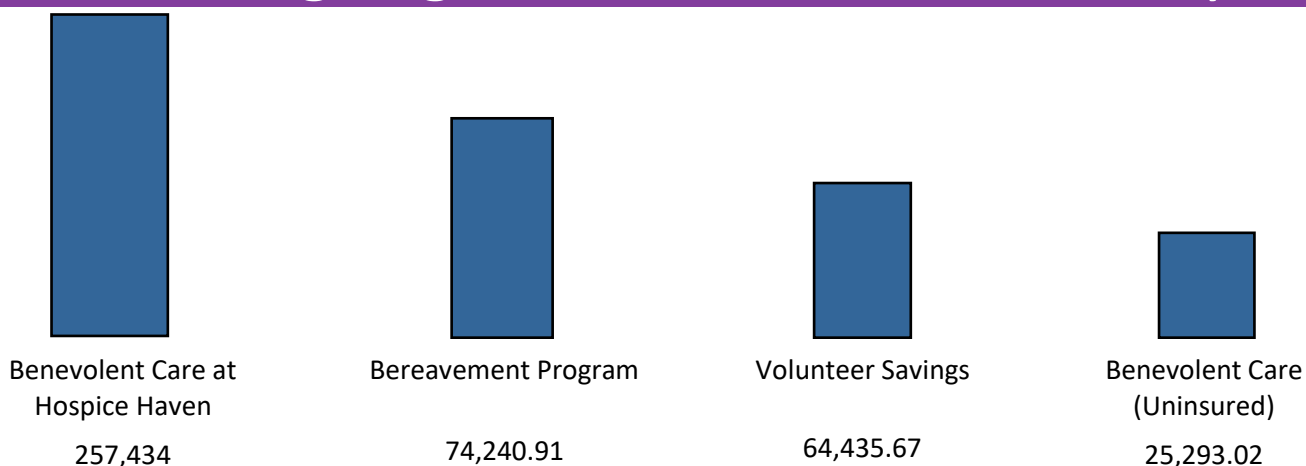


Development & Donor Contributions



0% 5% 10% 15% 20% 25% 30% 35% 40% 45% 50%

Caring Together For Our Community



the moments of life *Testimonials*

The team in Richmond County was wonderful with my mother. I am eternally grateful.

Being an only child, hospice made me feel I had family to help me and didn't feel alone. Mama's nurse loved my mom. Could never thank everyone who helped me and mom through this time. We are blessed to have hospice, like having a family.

This team treated my husband and myself with great kindness, respect and love. Everyone that came treated us like family. May the Lord bless each one of you for the services you provide.

The care at home and in the Hospice House was the most compassionate, caring, loving people. One nurse was really looking at my health. I hope when I need that type of care, I can go to the Hospice House. Thank you everyone.

All the workers were special; treated us like family. They took special care of my sister and my family while we were there, always asking if we needed anything or if they could do anything for us. Hospice is a special place and it takes a special person to be able to handle the patients and families.

Richmond your hospice is the best! They have taken care of several family members. The staff are always the best!

Staff did an extraordinary job caring for my aunt. They were always respectful and treated her with dignity. What a blessing they were to her and to us, her family. Everyone was wonderful to us from the time she entered hospice care until now, 3 months after the death.

Care for my mother was outstanding. Because of you, she died with the dignity she deserved. My entire family is forever in your debt.

My Dad's service was A plus. I was there every step of the way and whatever he needed or requested it was there. His entire team was A plus. They really helped through a very tough time and I say Thanks,

The hospice team went above and beyond to make sure there was a smooth transition for a late admission to the nursing home. My Dad only lasted 2 days once admitted, but hospice was vital in making sure he did not suffer unnecessarily. Great care/teamwork under hospice care and great follow-up with family after he passed.

Still in awe of the way the entire hospice team cared and loved on my Mom. A humbling experience, that never seen, from how Mom was bathed with such care and tenderness and how one care team member constantly came in and just had such a caring spirit. Mom left this world just the way she wanted to leave and I thank you all for the beautiful experience.

Very thankful for all the help I received from the hospice team. My husband wanted to stay at home and the hospice team made that possible for him and I am so thankful for all their help.

Thanks to the entire team at hospice. They were all great, we had not problems it takes special people to do that kind of work. When I got out of the car and step on the ground a gentle spirit at that place knew that everything was going to be OK. Had some spirit with the staff at hospice. God Bless.

Richmond County Hospice is absolutely the best. Each member of staff is caring and compassionate. My family has been blessed to have R. C. H. help us with my in-law and most recently my mother. They are a wonderful team of professionals!

I'm so thankful for your hospice and all you did for my Mom. Every nurse and CAN was amazing.

Your hospice is the best. You can tell it's more than a job for them. Everyone went above and beyond from coming to the house to going to the Haven.

I thank the entire hospice staff for everything they did for mom. I would like to point out certain individuals but I know I would forget someone and everyone treated my mom and my family so kindly! The cookies were exceptionally good! Thank to all.

Good job. Entire family was impressed.

<u>\$1000 and Above</u>	<u>\$999 and Below (cont.)</u>	<u>\$999 and Below (cont.)</u>	<u>\$999 and Below (cont.)</u>
Ace Garbage	Bill & Tammy Butler	Dieffenbach GM Store	James Reid
American Online Giving Foundation	Bill, Brenda, & Brian Mitchell	Dolly Harrington	James Terry
Blackbaud Giving Fund	Billy & Amanda Cipriani	Don T Cull Nothin LLC	Jamie Moss
Barry Solomon	Billy & Marie Donathan	Donna Gibson	Jane Johnson
Blue Cross Blue Shield	Bob & Jill Steffy	Donna Griggs	Jane Martin
Bobby Singletary	Bobbie Jones	Donna Growe	Janet Donick
Cradle to Grave Ministries Unlimited	Bobbie Jordan	Donna Tedder	Janet Weyant
David McDonald	Bobbie Sue Ormsby	Donnie & Kathy Gilliam	Janice Tate
Ed & Robin O'Leary	Brad Sheet	Doris Ratliff	Jared & Kennedy Henry
Edward & Kari Ross	Brad Street	Dorothea Kent	Jason's Tire and Auto
Enterprise Fleet Management, Inc.	Brandon, Tammy & Bryson Smith	Dorothy Tyson	Jean Rushing
Enterprise Holdings Foundation Evolution	Brenda Carter	Double Vision	Jeff & Donna Hamilton
Health Club	Brenda Hill	DR Pharmacy	Jeff & Julia Joyner
First Bank	Brenda McLendon	DR. & Mrs. Paul G. Neal	Jeffrey & Clara Heath
First Presbyterian- Church/Rockingham	Brenda Mitchell	Dwight & Terry Dennis	Jeffrey & Tammy Benson
George W. & Ruth R. Baxter Foundation	Brian Baucom	E E Vunvannon Inc.	Jeffrey Burleson
Great Falls Wealth Management LLC	Brian Crook	Edward & Cullen Hicks	Jeffrey Matheny
Griffin Chrysler Jeep	Brown Creek Teacher	Edward & Jacqueline O'Neal	Jenean Sasser & Dotty Waters
Ingram Charitable Trust	Buffalo Hunting Club C/O Boggan- Allen	Edward & Patricia Vuncannon	Jenelle Killian
Iron Horse Auction Co, Inc.	Bunnie Shuler	Edward Oneal	Jennie Bostick
Joseph & Mary Catherine Moree	By Pass Auto Sales LLC	Edwards IGA Inc.	Jennifer Barber
Kathryn Garner	C and M Auto Supply Inc.	Elise Class of 1953 C/O Becky Myrick	Jerry & Barbara Watkins
KCL Media LLC	C E Giddens SR.	Elizabeth Causey	Jerry & Vickie Keene
Kenneth & Claudia Robinette	Cameron & Kathryn McManus	Elizabeth Kinsey	Jerry's Inc. DBA Witherspoon Heating & Cooling
Kidz Konstruktion Childcare LLC	Carl & Brenda Mabe	Elizabeth Moss	Jessica Mims
Leland & Susan Durette	Carolina Eye Associates P.A C/O- Doctors & Staff	Elizabeth Stephenson	Jim & Janet Clark
Mabry's Drugstore LLC	Carolyn Gatch	Elizabeth Tucker	JLAL Gibson LLC
Mitchel & Carol Fugate	Carolyn Herndon	Ella Mae Snipes	Joan & Billy Monroe
Mt. Calvary Rock of Ages Church- Rockingham	Carrie Ussery	Ellerbe Fellowship Baptist Church	Joe & Priscilla Kindley
Raymond James Global Account- (Samuel Lewis)	Carroll & Elizabeth Garner	Emmett & Emily Patterson	Joel & Linda Thompson
Richmond County Tourism- Development Authority	Catherine Neal	Epsilon	John & Alisa Gibson
S&A Thompson Enterprises Inc.DBA- Strikers Bowling Center	Catherine West	Eugene Horne	John & Alison Oxendine
Sandhill Behavioral Care, PLLC.	Charles & Joann Mercer	Evelyn Brasington	John & Eleanor Ochtyun
Sandhills Alternative Academy	Charles & Kimberly Arnette	First Health Of The Carolinas	John & Kathy East
Sandra Bryant	Charles & Linda Auman	First Presbyterian Church Ellerbe	John & Mavis Martin
Second Baptist Church	Charles & Shannon Terry and -Shirley Terry	Frances Ferreira	John & Vickie Burrage
Simply Chic	Charles & Sharyn Shapiro	Frank & Bonnie Huntley	John Little Jr.
Terri Dunn	Charles Carr	Frank & Cathy Roofe	Johnnie Brigman
Tina Miller State Farm	Charles Northcutt	Frank McLaurin	Johnnie Webb
Tri-Cook	Charles Smith	Frank McQueen	Johnny & Carol Dye
Watson King Funeral Home	Charlotte Russ	Franklin & Sharon Frye	Johnny Good
Wreaths Across America	Chris Bennett	Freedom Baptist Church of- Rockingham	Johnsie Conyers
	Christy Leviner	G.R. Kindley	Jorja Henson
	Chuck Northcutt	Gail Culyer	Joseph & Mary McDonald
	Cindy Dove	Geneva Kelly	Joseph Everett
	City of Rockingham	George & Gwyn Wackerhagen	Joyce Stone
	Clara Lawson	Glen & Judy Harris	Judith Myers
	Classmates C/O Shonel Watson	Global Packaging C/O Kevin Stephens	Julia Pattan
	Claudia Dwight	Gloria Reaves	Julian Guinn
	Connie Brantley	Gordon & Susan Grooms	Julie Bullard
	Convenience Corner	Grants Express Tire Auto	Justin & Jennifer Wren
	Courtney Jarrell	Gregory Palmer	Karen Messana
	Crystal Klahn	Griffin Toyota	Karen Rickett
	Cynthia Floyd	Gwendolyn Swinney	Karen Watson
	Cynthia Jordan	Hamlet Housing Authority	Karren Taillon
	Dana Rodgers	Harrington Funeral Home	Kathleen Carter
	Dance Sensations & Gymnastics, Inc.	Harry & Joan Carpenter	Kathy Waters
	Daniel Dilworth	Helen Scholl	Kay Fisher
	Danny Skipper	Henry Everett	Kay Kindley
	Darrell & Lily Cook	Hilda McDonald	Keith & Ashley Crouch
	Darrell & Susie Stiwinter	Hoffman Baptist Church	Keith & Melonie Griffin
	Daryl Campbell	Holly Howe	Kelly Donham
	David & Kay Woolard	Hudson Paving	Kenneth Caulder
	David & Kimberly Lindsey	Hugh & Dianne Fleming	Kenny & Mary Lee
	David & Sue Blevins	HVAC Medics, LLC	Kevin & Kim Parsons
	Debbie Darnell	Interior Walls Designs	Kimberly Sharpe
	Deborah Brittain	J. Carolyn Walker	Kinnley Micklem
	Deborah Kern Thomas	J. Pat & Brenda Kallaher	Kirk & Lisa Taylor
	Deborah Moore	J.M. Currie & Sons	Kristi King
	Deborah Stewart	Jack & Jackie Walker	Kristin Prevatte
	Deborah Thomas	Jackie Driggers	Larry & Kary Price
	Debra Parsons	Jacob's Creek Stone Co., Inc.	Larry & Sandy Riggan
	Debra Yates	James & Amy Watts	Laurel Evans
	Deloris Jarrell	James & Fatmi Anders	Lee's Collision Repair Inc.
	Denise Hegler	James & Frederica Haley	Lenn & Sharon Turner
	Diane Gullett, Jill Bennett, Corby- O'Leary, & Alan O' Leary	James & Kay Demyan	Leonard Haltiwanger
	Diane Webb	James & Marie Turner	Letha Lysaght
	Dianne Carroway	James & Mary Dunsford	Lily E. Crook
		James & Myra Cobbler	Linda Arrington
		James & Renee Bethea	Linda Hatcher
		James & Robbin Wagers	Linda King
		James & Teresa Hancock	Linda McKenzie
		James Allen	Linda Phillips

<u>\$999 and Below (cont.)</u>	<u>\$999 and Below (cont.)</u>	<u>\$999 and Below (cont.)</u>	<u>\$999 and Below (cont.)</u>
Linda Posey	Patricia Shular	Scholl Mechanical Company, Inc.	W. Walter & Rhonda Edwards
Linda Snead	Pattan's Downtown Grille, LLC.	Schwab Charitable C/O Brian &-	Wade & Irene Lewis
Linda Varnes	Paul & Carol Roberts	Heather Payne	Wallace-Dunn Heating & A/C INC
Linda Vaughn	Paul & Karen Rickett	Shannon Gann	Wanda Ludlum
Linda Young	Paul & Linda Williams	Shannon Mabe	Wanda Parker
Lu Ann McPhatter	Pee Dee Electric	Sharon Bailey	Warren & Faith Diggs
Lynda Dunn	Peggy Maske	Sharon Brown	Warren & Patricia Deaton
Lynn Austin	Pete Wheeler	Sharon Frye	Wayne & Shirley Richardson
Lynn Blake	Phillip & Robin Martin	Sharon Johnson	Wayne & Tina Sugg
Lynn Clewis	Phillip Woodard	Sheila Sikes	Wendy Huggins
Marcus & Patricia Bush	Phils Automotive Repairs	Sherry Carlson	William & Brenda Mitchell
Margaret House	Pine & Palm Real Estate Group- LLC	Sheryl Jackson	William Blackmon
Margaret Spivey	Polkton United Methodist Church	Shirley Lockey	William Brand
Margaret Wilson	Preferred Properties of NC, LLC	Shirley Massey	William Edmunds
Marilyn Allen	Providence Baptist Church	Shirley Richardson	William Thompson
Marilyn Allison	Quick & Sinclair Electric, Inc.	Simple Gals' Creations	Wilson & Audrey Moore
Marilyn Trevino	R Thomas Nichols JR	Sport Cycles	Winfred & Linda Pence
Mark & Debbie Turton	RAAC Enterprises LLC	Staff of The New Pitch	Wisian LLC
Mark & Janice Ketner	Ramona Davis	Stan Stiller	Worth Bynum
Mark & Kim Rhyne	Rebecca Wallace	Stanley & Helen Carey Trust	Yvonne Thompson
Mark & Sandy Benefield	ReMAx Southern Realty	Stanley Martin	Zac Sharpe
Marks Creek Presbyterian Church Hamlet	Rena Olimpo	Starla Wilson	
Marshall Brown D.D.S.	Renee Cass	State Constructions	
Marston Baptist Church	Richard & Cierra Robinson	State Employee C/O Marlana- Horton	
Martha Goodman	Richard & Gail Culyer	State Employee Credit Union -C/O	
Marvin Dickinson	Richard & Sylvia Carmichael	Chellia Nelson	
Mary Alice Warnock	Richard & Wandy McIntyre	Stephen & Elizabeth Moss	
Mary Chapman	Richmond Community College- C/O Cindy	Stephen & Susan Moss	
Mary Lindsey Class of 1963	Martin	Steve Morris	
Mary Lucas	Richmond County Environmental- Health	Steven & Ann Chewning	
Mary Steele	Staff C/O Holly Haire	Steven & Lisa Angle	
Mary Wilson	Richmond County Farm Bureau Inc.	Steven & Michelle Parrish	
Marylee McNamara	Rita Milikan	Steven Strobel, MD	
Mata Cox	Roberdel Baptist Church	Stratton Oakmont Enterprises LLC	
McNair Auto Sales	Roberdel Baptist Church C/O Jason- Moore	Sylvia Carmichael	
McRae Building Specialty Corp.	Roberdel Baptist Church C/O- William	Sylvia King	
Meila Cox	Dennis	T A G Insurance Agency	
Metropol's Statuary, Inc.	Robert & Iva Stowe	Tarryn Hoover	
Michael & Diane Deese	Robert & Janet Crook	Teresa Faw	
Michael & Sonja Barrett	Robert & Joyce Lisk	Terri Brown	
Michael Williams	Robert Butler	Terry & Susan Cornelius	
Michael Williams & Diane Richardson	Robert Mabe	Terry Smith	
Michelle Burns	Robert Prevatte	The Brewer Group, INC. D/B/A- Family	
Michelle Parrish	Robert Williams	Pharmacy	
Mildred Dickson & afternoon Delights- league	Robin Simmons	The National Beta Club -Spartanburg	
& Players of Strikers bowling- alley	Robyn McPherson	SC	
Minnie Hales	Rockin Tan	Thomas & Cynthia Jordan	
Minnie Phillips	Rockingham Church Christ	Thomas & Robbin Thrower	
Misty Crouch	Roger & Linnie Hancock	Thomas & Yvonne Thompson	
Mr. & Mrs. Bishop	Roger & Sharon Bailey	Thomas Poe	
Mr. & Mrs. M.C. Fowler	Rohanen Class of 1960 C/O Ruth- Burns	Tiffany Dorsey	
Mt. Olive Baptist Church	Rohanon Class of 1969 C/O Sandra- Riggan	Tim & Debbie Lancaster	
Myra Deane	Ron & Verna Reed	Tim & Elizabeth Glass	
Nancy Boling	Ronald & Mary Shankle	Tim Rogers	
Nancy Greene	Ronald Freiberg	Timothy & Ellen DelSole	
Nancy Gullede & Peggy Gatewood	Rotary Club Of Rockingham Charities	Timothy & Terrie Furr	
Nancy Robbins	Ruest Realty Company, LLC	Tom & Nancy Bricker	
Nancy Williams	Rummy Club	Tom & Shari Hudson	
National Railroad Museum	Rusty Edwards	Tom Hudson	
Neal & Trudy Watkins	Ruth & Michael Burns Class of 1960	Tony Russell	
Network For Good	Ruth Harris	Top Guns Strength & -Performance	
Ashleigh Hudson	Ryan Norton-Smith	Gym LLC	
Ashley Cook	Sally Jones	Town Of Ellerbe	
Audrey Moore	Sally Stewart	Tracy & Dixie Caulk	
North Carolina Community Foundation, - Inc.	Sam Brigman	Trinity Manufacturing	
P & P Distributing Company, Inc.	Sandhills Rod & Gun Club	Trudy Arner	
Pamela Scholl	Sandhills Shag Club	United Methodist Church Hamlet	
Patricia Broome	Sandra Black	Valeria Lunceford	
Patricia Bush	Sandy Ridley	Valerie Thompson	
Patricia Cehowski	Sankie Staley	Veronica K. Santoli Revocable- Trust	
Patricia Jenkins	Sarah Thompson	Vickie Mathis	
Patricia McKinnon	Sarah Vidler	Virginia Holloway	
		W & W Auto Sales	





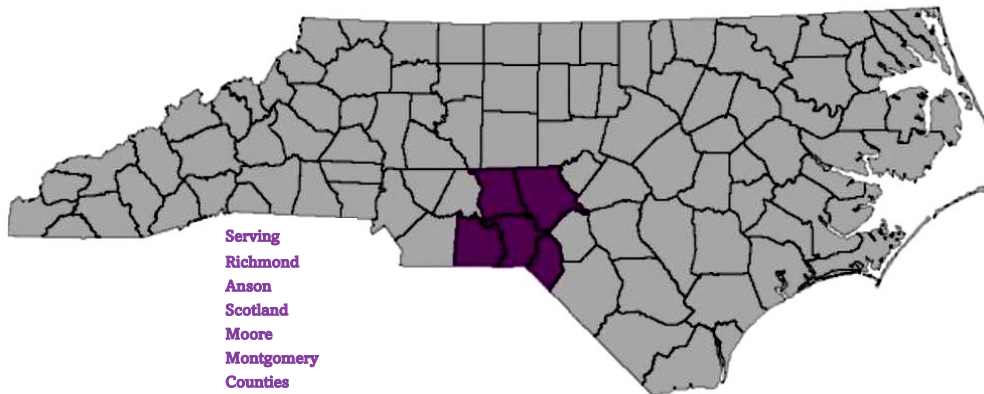


**Richmond
County
Hospice, Inc.**

Hospice Haven & Anson Community Hospice

NON-PROFIT
ORGANIZATION
US POSTAGE PAID
PERMIT #58
ROCKINGHAM, NC

SERVING SURROUNDING COUNTIES



Serving
Richmond
Anson
Scotland
Moore
Montgomery
Counties

Administration Building

1119 N US Highway 1-Building #1
Rockingham, NC 28379
Main Office Phone: 910-997-4464
Main Office Fax: 910-997-4450

Hospice Haven

1119 N US Highway 1-Building # 2
Rockingham, NC 28379
Hospice Haven Phone: 910-997-4446
Hospice Haven Fax: 910-997-4482

Anson Community Hospice

108 South Greene Street
Wadesboro, NC 28170
Anson Office Phone: 704-695-1595