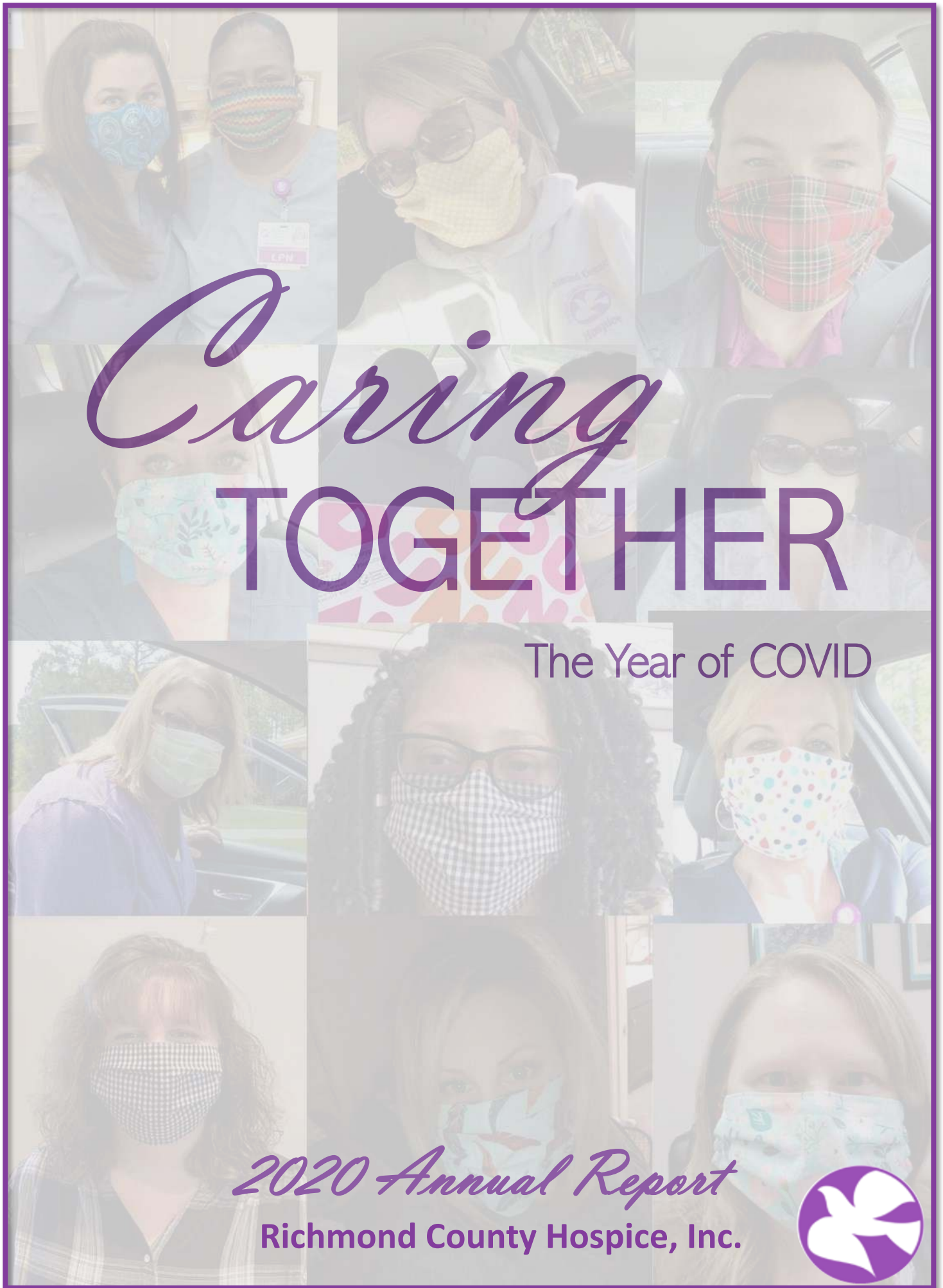




Caring **TOGETHER**

The Year of COVID

2020 Annual Report
Richmond County Hospice, Inc.



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Health, Hope, and Hospice

The coronavirus (COVID-19) outbreak presented a difficult and uncertain time for health care professionals around the world. After a split second of disbelief when the world began shutting down, our team implemented our emergency response plan to keep our patients, staff members, and families safe without compromising our fundamental purpose of providing end of life care.

The landscape of our hospice world began changing with CDC, CMS, Governor Cooper's executive orders and many other oversight agencies issuing rules and regulations as we navigated this state of emergency. Our clinical team responded to each change with grace and courage. Their true love for end of life care was undeniable.

As we look back at 2020, we are extremely thankful for the support of our community and for each patient and their loved ones who allowed us to be a part of their journey thru health, hope, and hospice care for a smoother ride.

In Hospice Service,
Kristina Leyden, MSW, LCSW
Chief Executive Officer



*Hospice is not the
fast track to the end
of the race...
it's simply choosing
a smoother ride for
the journey. -Unknown*





LEADERSHIP TEAM

KRISTINA LEYDEN, MSW, LCSW
Chief Executive Officer

STEVEN STROBEL, MD
Chief Medical Officer

JULIE WOODY, RN, CHPN
Director of Public Relations

MARVIN TAYLOR, BS
Director of Finance

ARTURO DEAGUILAR, MA, MDIV
Director of Human Resources

JESSICA MIMS, BSW, CHP-SW
Director of Family Services

JENNY MABE, RN, CHPN
Director of Nursing (Home Care)

HOLLIE SMITH, RN, CHPN
Director of Inpatient Care

2020 BOARD OF DIRECTORS

REV. STEVE CREWS,
CHAIRMAN

GERALD WITHERSPOON,
VICE-CHAIRMAN

SHARON HUTCHINSON,
SECRETARY

WAYNE BURGESS,
TREASURER

SETH ALLEN

LINDA ARRINGTON

CLEVE BAXLEY

CHUCK COBB

CARLOTTA GRIFFIN-KNOTTS

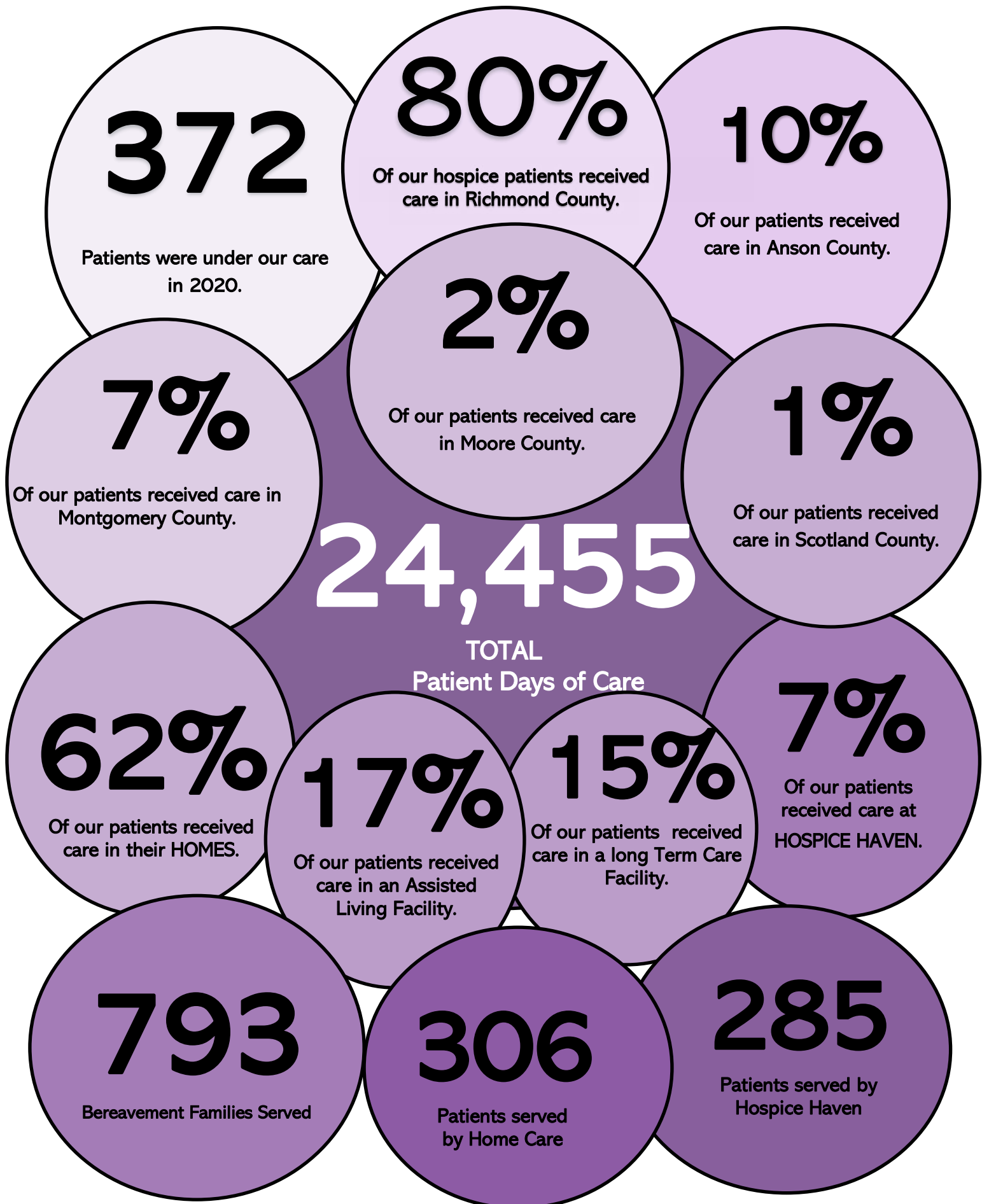
REV. CHRIS HAWKS

PATTI JENKINS

MARY KATE LAMBETH

MICHELLE PARRISH

DENNIS QUICK



Total Operating
Revenue:

\$4,370,708

Total Operating
Expense:

\$4,814,430

Total Community
Support/Grant
Income:

\$874,894

Year End Income
(Operations/Support):

\$397,353

Benevolent Care:

- Hospice Haven
\$290,978.01
- Uninsured patients:
\$38,995

Investment Income:

\$617,173

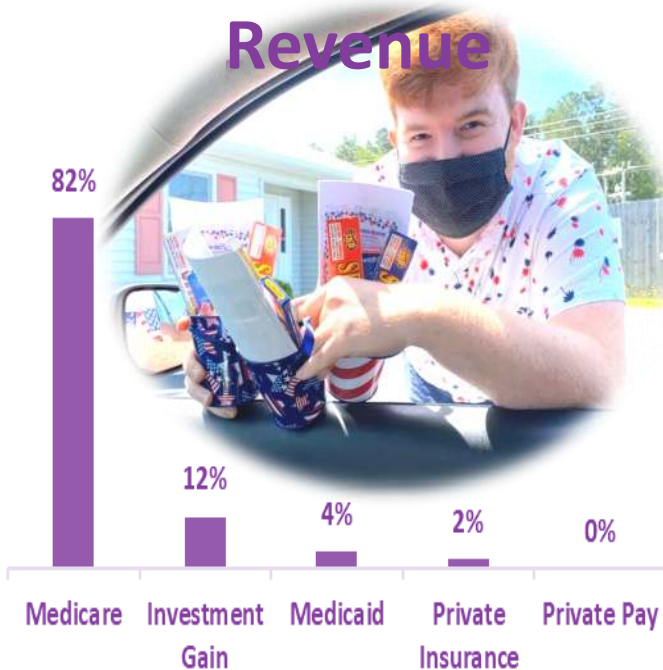
Total Gain in Net Assets:

\$1,014,526

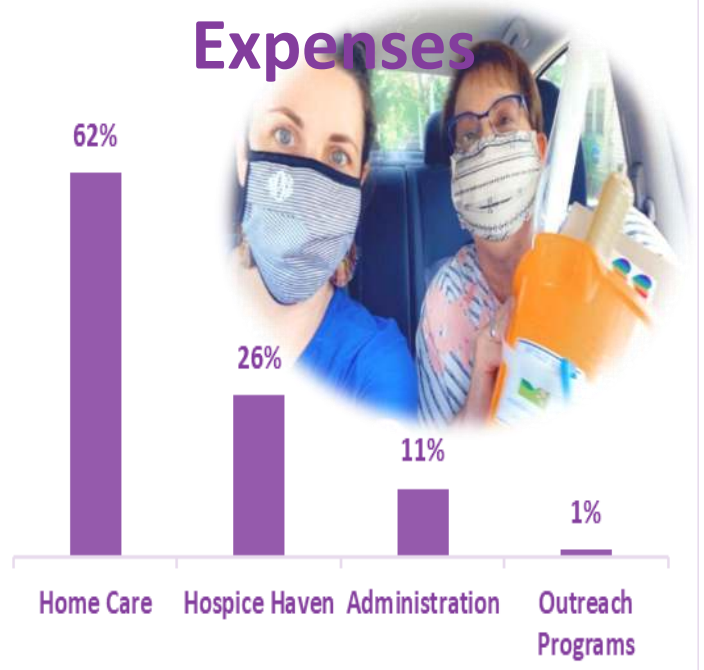
End of Year Total Assets:

\$8,049,101

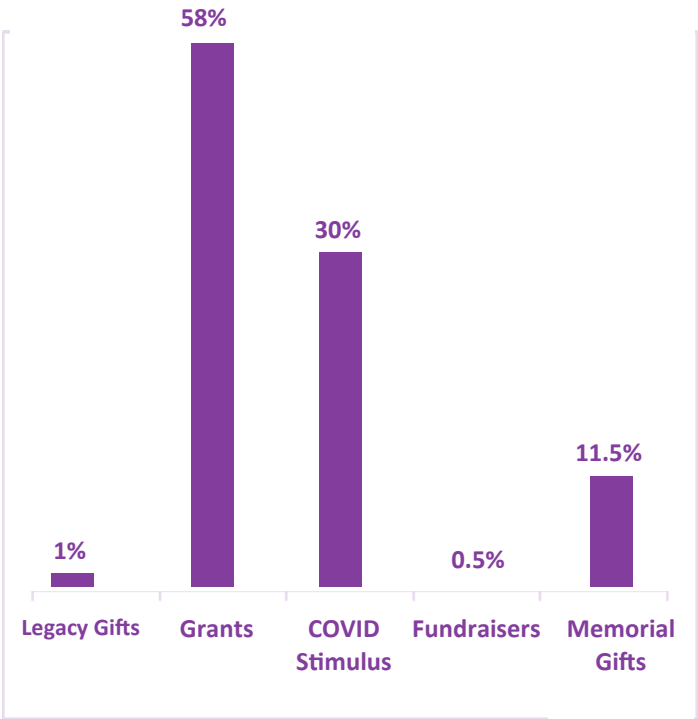
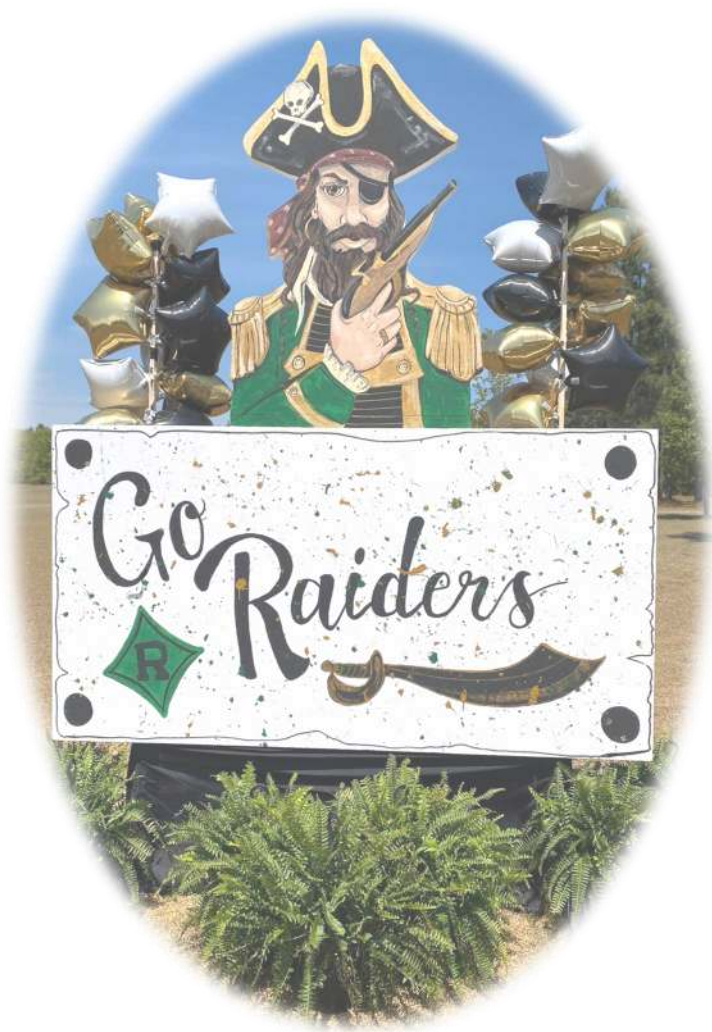
Revenue



Expenses



Development and Donor Contributions



CARING TOGETHER FOR OUR COMMUNITY





Mrs. Linda Hatcher with our volunteer, James Mims at the Meet and Greet Luncheon at Richmond County Hospice.



Julie Woody, Miranda Watson, and Nic Wilkes decorating windows at local nursing home during the Christmas Holiday.



Busy Fingers Ministry from the [First Baptist Church of Hamlet](#) for the fidget blankets. Shown with the blankets are Carla Liles and Teresa Steele who made the blankets and Allison Farrah, pastor. We appreciate this donation so much!



Thank you so much for Volunteers who donated Masks to Richmond Co. Hospice and (bottom) Made Valentine Cards for facilities residents and hospice patients.





Throughout 2020, many things changed because of the pandemic. Our administrative staff and home care staff teleworked, and we canceled all our events including our main fundraiser. But we started two small no contact fundraisers, "You've Been Egged" and door décor for Halloween and Christmas. Our grief camp and support groups went virtual as did most of our hospice meetings. Our friends at American Woodmark made a sign for our staff, and KOI sent free scrubs to our clinical team through the Scrubs for Superheroes Program.



the moments of life

Testimonials

WONDERFUL PLACE

Richmond County Hospice is a wonderful place to transition from this world to the next. The doctors, nurses and staff were exceptional, not only to our mom, but to our family as well. It takes a special calling to deal with death every day and still be able to convey the compassion needed to each patient and family member. God bless you, each and every one, as you go about the work He has called you to do. We will be forever touched by you all and tremendously grateful for all you did for mom during her final journey home.

~ Wanda

SENSE OF FAMILY AND TEAMWORK

There is a sense of family and teamwork throughout the agency. Thank you very much! Everyone is so friendly and I am very thankful you are in this area to care for us when we need you. The Doctor, nurses & staff are professional and very thorough. Something I really appreciate about Dr. Strobel is that he takes the time to explain everything to you and ensure that you have a clear understanding on what is happening and what to expect as time progresses.

~ Kevin Clark The Arc of NC LIFE guardianship

IMPECCABLE COURTESY AND MEDICAL TREATMENT

No concerns.... Have been treated with the utmost professional care and personal kindness with staff, doctors, and nurses. I could not have been more pleased, good meals, kind service., impeccable courtesy and medical treatment..

~ N. Adams

RELIEVED KNOWING I HAD SUPPORT

My entire husband's team was outstanding. I felt that I benefited by having them, as well as my husband. I was relieved knowing that I had support and someone to call for any questions for help if needed to. I will forever be thankful for the help my husband and I received from Hospice care.

~ The Ormsby Family

TRULY HEAVEN SENT

I would like to thank Hospice and everyone for the care of my dad. You guys have been very informative with all the care and needs of my dad. Hospice has made me feel very comfortable during this time. I am very thankful and you guys are truly heaven sent."

~ W. Strong

ENDING IN PRAYER

"The times I came to the Hospice Haven the staff was always kind, caring, and efficient. Dr. Strobel was very clear in explaining dad's health concerns and the treatment they intended to administer. I especially appreciated how he checked to be sure dad understood what he was saying and addressing. Dad's spiritual health ended in prayer."

~ Kathie

KINDNESS & EXCELLENT MEDICAL CARE

"We are so thankful for the wonderful care our Mother has received during her stay at The Haven. Your kindness and excellent care exceeded our expectations and always eased our fears and concern."

~ The Quick Family

PLACED HERE BY GOD

"The people in this place have been placed here by God! All are so very loving, caring, and compassionate; and it means more to me and my family than you will ever know. Thank you all for everything. I am a Daddy's girl and all though this is very difficult for me, your kindness has helped greatly.

~ Kelli G.

HELPFUL IN ALL CONCERNS

"Excellent good manners, very respectful. Very helpful in all concerns. I recommend anyone that needs Hospice care to Richmond County Hospice Haven. Keep up the excellent work. A+!

~ Melinda W.

HOSPICE

HONORS

2020 Award Recipient

**13.9% POSITIVE net change
in assets**

97% Employee Retention

**BEST of
The ROCK AWARD
WINNER For
Best HOME HEALTH SERVICES**



BEST OF THE ROCK FINALIST:

Best Non-Profit

Best Community Impact

Best Fundraiser

Best Community Outreach

**BEST OF 2020
HOME HEALTH
AGENCY
by the readers
of the Daily Journal**













<u>\$1000 and Above</u>	<u>\$999 and Below (cont.)</u>	<u>\$999 and Below (cont.)</u>	<u>\$999 and Below (cont.)</u>
Ben and Alice Rich Benevity Community Impact Fund Blackbaud Giving Fund Cindy Taylor Lisenby-Kupfer Eleanor Williams George and Ruth Baxter Foundation Gerald Witherspoon Ingram Charitable Trust John Hutchinson Karen Moore Larry Hairfield Network for Good Second Baptist Church Sherry Beachum Wayne and Elizabeth Burgess Wreaths Across America YourCause	Charlie Perry Cheryl Cameron Cheryl Jones Cheryl Walker Christ Church Anglican of Winston-Salem Christy Erwin City of Rockingham Clarence Raines Clifton and Glenda Stutts Cohen and Mata Cox Connie Hendrix Cosimo and Barbara Vieni Country Hills Properties Curtis and Minnie Hales Dalton Hatcher Danny and Denise Sullivan Danny and Sherry Bynum Danny Skipper Dava Martin Dave and Susan Davis David and Kim Lindsey David and Renate Andres David Fieg David George David Raley David/Linda Young Dawn Enterline Dean, Julisa, Nicole, Kyrh, Rhonda, Jabari, Tierra, Tariq, Nate, and Nerissa Debora Owens Deborah Blake Deborah Thomas Denny and Sherry Spivey and Family Diane Lear Dianne Harold Driggers Dieffenbach Don and Donna Partridge Don and Wanda Roberts/Roy and Diane Newton Donald and Susan Tyner Donald Gibson Donna Lowery/Regina Mitchell Donna Meacham Donnie and Patricia Gregory Doris Beachum Doris Goodman Dorothy Quick Doug and Leanne Hilliard Douglas Spencer Duke Energy Foundation Duncan's Store Dwight and Terry Dennis E.B. Hiatt Earl and Dot Williams Ed Chisholm Edward and Patricia Vuncannon Edward Jones Edward Vuncannon III Edythe R. Smith Elaine Davis Elizabeth Baucom Ellerbe High School Class of 1960 Ellerbe High School Class of 1965 Elnora Steadman Elsie Wilson Eric and Julia McLean-Tsitouris Ernest and Ramona Davis Ernestine Lindsey Fairview Heights "Fairway Friends" First Baptist Church First Presbyterian Church of Ellerbe FirstHealth of the Carolinas Forrest and Betty McBryde Fran Thomas Frances Nicholson Frankie Koss Franklin Morgan and Kathy Morgan Freddy Brown Freedom Baptist Church	Frontstream G.R. Kindley G.R., Joe, Priscilla, and Curt Kindley Gail Culyer Gail Morin Garland and Carolyn Scott Garry and Sheila Drake Gary and Jean Mabe Gay Ausband and Ted Brewer General Refrigeration Genia Beggs George and Betty McBryde George E. Crump III Gerald Bunch Glenda Hughes Global Packaging Gloria Reaves Golda Wilson and Girls Gordan and Marion Kay Gwen Suggs Gwendolyn Mabry Hal and Glenda Stutts Hal Rollins Hamlett Associates Harry and Beryl Shaw Helen Matthews Henry Brooks Henry Williams Herbert Bruce Herbert Hartgrove Hilton Haines Hornwood, Inc. Hudson Paving, Inc. Hugh and Jennifer Barber Irene and Wade Lewis Iron Horse Auction Irving Long J. Terry Watts Jack Moore Jackie Walker James and Debbie Phillips James and Maribeth Masquelier James and Mary Lynn Hardy James B. Jasmin Sr. James Carroll James Ford James Nappier James Terry Jane Jenkins Jane McCall Jane Sandrock Janet McLamb Janet Wilson Janice Carty Janie "Tina" Harris Jean Stone Jean Taylor Jeff and Julia Joyner Jennifer Eudy Jennings Smith Jerry and Elaine Davis Jerry and Phyllis Currie Jerry and Susan Eason Jessica Mims Jim and Marianne Crawford Jim and Jeanne Short Joan Bennett Joe and Nancy Currie Joel and Linda Thompson John and Betty Hartgrove John and Carol Stafford John and Karen Cabaniss John and Nancy Wagnon John and Carol Dye John and Gayle Russ John and Phyllis Watkins John and Susanna Comer John Brown John Clark John Douglas John Haigler John Singletary	John Watkins John Deere World Headquarters Johnny and Dolly Harrington Johnny and Peggy Mabe Joshua and Elizabeth Ludlum Juanita Lomax Judith Gibson Judith Myers Judy D. Allen Judy Hall Judy Ormsby Judy Powell Julia Beachboard Julia Williams Julian and Sabrina Grant Julian Guinn Karen Rickett Kathleen Camp Kathleen Carter Kathryn McKenzie Kathryn McManus Kathy Yates Kayda Tyson Keith and Judy Sinclair Keith Thompson and Kelly Meyer Kelly Coble Kelly Evans Kenneth and Jean Anderson Kenneth and Rebecca Goins Kerry and Terry Wallace Kevin and Irene Aiken Kevin, Renee, and Jason Smith Lake Tillery Fire and Rescue Larry and Elaine Carter Larry and Judy Garner Larry Chambers Larry Nowell Lecy, Drea, Joy, Jessica, DiAvian, Bobbi, Brandon, A.J., Jean, and Tesra Lesley and McGarrett Locklear Leslie Bocskor Linda and Bobby Russell Linda Compton Linda Layton Linda Mendoza Linda Phillips and Kristie Long Lois and Robert Goodson Lucy Allen Mandy Lyons Margaret and Janice Sheppard Marie Donathan Marilee and Ken Huntley Mark and Marian Savage Mark and Sandy Benfield Mark Puckett Marks Creek Presbyterian Church Marsha Dyson Marston Baptist Church Martha Pfeiffer Mary Ann Van Meter Mary Garner Mary Gibson Mary Renegar Matthew Hall Maxton Pentecostal Holiness Church McCormick Family McInnis for State Senate McNair Auto Sales Melodi and Brian Whitley Melvin and Teresa Gardner Michael Albert Michael Beale Michael and Janice Carty Michael and Susan Eaves Michael Brooker and Samantha Lowman Michael Smith and Shelley Lampley Michelle Austin Michelle Lyon Michelle Parrish Mike and Amy Kesler Mike and Doris Sherrill
<u>\$999 and Below</u> Abbie and Jim Covington Abbie Young Adam Blakely Aimee and Mac Diggs Aletha Lanier Alice Warrick Allen and Cindy Jordan Alvin and Nancy Cauthen Amanda and Curtis Byrd Amanda Voell Amy Archer Amy Jenkins Amy Wright Angela Hensel Anita Tarlton Ann Gibson Anna Thomas Anne Blalock Anne Lomax Arlene Gordon B.B. Downer Barbara McInnis Barbara Tarlton Barry Solomon and Charles Campbell Beach Assembly of God Benetta Green (Gone to the Dogs Pet Care) Bethany Freewill Baptist Church Bethel Baptist Church Betsy Buchanan Betty Davis Betty Warnock Betty Wiggins Betty Williams Beverly Speech Services Bill McKenzie Bill and Anne Boyd Bill and Linda Penuel Bill and Martha Brown Bill, Brenda, and Brian Mitchell Billy and Marie Donathan Billy Cook Bobbie and Vilas Schaffnit Bonnie Entwistle Bonnie McClure Brad Street Brenda Cannon Brenda Snyder and Family Brenda Carpenter Brent Waddell Brian and Ann Wood Bryant and Freida Braswell Butch and Sally Stewart Care and Share Nightingales Carl Saunders Carol Wilbun Carolyn Bonard Carolyn Herring Carolyn Sherrayko Cassandra Crump Catherine Neal Charles Edmunds Charles Sheppard			

<u>\$999 and Below (cont.)</u>	<u>\$999 and Below (cont.)</u>	<u>In-Kind Donors:</u>	
Mike O'Connor Minnie Moore Mr. and Mrs. Franklin Frye Mr. and Mrs. Barry Brogdon Mr. and Mrs. Steve Morris Mt Calvary Rock of Ages Church. Murtis Boan Nacey McInnis Nancy and Alvin Cauthen Nancy Adcock Nancy Averitte Nancy Greene Nancy Robbins Nancy Robbins Nannie Lou Sellers NC Association of District Court Judges Neal and Trudy Watkins Nebo Wesleyan Church Nicholas and Tori Roe Nichols Performance Norman and Rita Bland Pamela Smith and Mandi Parker PaperWorks Pat Maloney Pat Woods Patricia Lunceford Paul and Karen Brown Paul and Karen Rickett Paula Thomas Pee Dee Electric Peggy Maske Peggy Rankin Phil McNair Phillip and Carolyn Johnson Phyllis Garner Phyllis McDonald, Bertie Howard, Ruth Burns, Larry Chambers, Jerry Gattis Pleasant Grove Baptist Church Polly Cobb Quality Oil Company R.W. Bishop Rachel Outlaw, Bonnie James, Kate Merrell, Carrie Walker, Sarah Ammirati, and Katrina Perry Regina McDonald Revo Rehab Richard and Syble Rayne Richard and Teresa Faw Richard and Valeria Lunceford Richard McIntyre Richmond County Amateur Radio Club Richmond County Farm Bureau Rick and Sylvia King Rick and Carol O'Brien Rita Bland Rita Thames Roberbel Baptist Church Robert and Suzanne Terry Robin Martin Robin Musgrave Rohanen High School Class of 1959 Rohanen High School C/O 1960 Rosalind Burroughs Rotary Ruth Hickman S. Cassandra Crump Sadie Odom Sandhills Pediatrics Sandra and Larry Riggan Sankie Staley Sarah Williams Saralyn Austin Scholl Mechanical Company Scott Taplin Seven Lakes Baptist Church Shannon Huff Sharon and L Franklin Frye	Shelby and Michael Sherrill Shelia Scott Shirley Harward Shirley Taylor Shonda Crump Southern Builders Sports Cycles Star Fire Department Stella Floyd Steven Karan Stroll Fashioned Summit Industrial Contractors Susan Hayes Suzanne and Jerry Parker Suzanne, David, and Chance Benoy Tanis Lanie Terri L. Brown Terry Dennis The daughters of Eileen Glanzel The family of Cecil and Mildred Jacobs The Family of Karlene Lowery The Hough Children The Webb Law Firm Thomas Covington Thomas McAllister Thomas Thompson Tim and Janet Greene Tommy and Terri Nichols Tommy and Jackie Parnell Tommy Harris Tony McGiboney Tonya Covington, JoAnn, and Wendy Tracy and Dixie Caulk United Methodist Women Veronica Blue Vickie Polson Vicky Bullard Victoria Turner Virginia Hips Von Drehle W. Kenneth Bostick Wanda and E Raven Jacobs Wanda Inman Wanda Johnson Wanda Wiggins Wayne and Susan Hyatt Winfred and Linda Pence Woodrow Gunter Woody and Brenda Coggin Wright Family Farms	Barbara McInnis Becky and Rachel Welch Betty Carter Betty Welker's Family Bobby King Carmen Breen Charlotte Carriker Danny Skipper Darlene Brown Denise Raines Denise Taylor Donna Gibson Dora Bowman Family of Richard Powell First Baptist Church of Hamlet Freedom Baptist Church GR Kindley Hospice and Home Care Foundation of NC Huertas Produce Janet Webb Jim Terry Kay Moss Ken Caulder Lenny and Pete Wheeler Living Wake Church Love Club Second Baptist Church Martha Crafters Michael Booker Michael Sellers Misty Lammonds Mt. Carmel Free Will Baptist Church Mt Calvary Cock of Ages Nancy Dorgan Pam Smith Rex Little Richard Lunceford Rockingham Fire Dept. Ruth Hickman Sanchez Pinestraw Teresa Taylor Terry Jones The Daughters of Eileen Glanzel The Missionary Buds and Y's of Ashley Chapel AME Zion Church Tony Yates Triangle Bricks Vulcan Wayman Chapel A.M.E. Zion Church Wendy Huggins West Rockingham Church of God William Scott Family Wilma Cardenas	



**Richmond
County
Hospice, Inc.**

Hospice Haven & Anson Community Hospice

1119 North US Highway 1
Rockingham, NC 28379

NON-PROFIT
ORGANIZATION
US POSTAGE PAID
PERMIT #58
ROCKINGHAM, NC



We are all just walking each
other home.

Let me hold your hand;
someday, someone
will be holding mine.

~Unknown Hospice Nurse