

Caring TOGETHER



2019 ANNUAL REPORT



RICHMOND COUNTY
HOSPICE

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THE IMPORTANCE OF CARING TOGETHER

We are thankful to you, our community, our families, and our supporters. We are honored to walk through life's journey with our patients, meeting their medical, emotional, and spiritual needs and to support their loved ones through the process and beyond.

Our hospice remains an independent, community based non-profit. Our mission to provide excellent end of life care remains our primary focus. We are here to care for our community and to provide support and education.

Like the many families that have reached out to us for support, we've also reached out to our community for continued support of our mission, benevolent care, and other outreach programs. We are extremely thankful for all the support we receive from this amazing community.

Thank you for allowing us to be a part of your journey, and knowing the importance of caring together.

Kristina Leyden, MSW, LCSW
Chief Executive Officer



"TOO OFTEN WE
UNDERESTIMATE THE
POWER OF A TOUCH, A
SMILE, A KIND WORD, A
LISTENING EAR, AN
HONEST COMPLIMENT,
OR THE SMALLEST ACT OF
CARING, ALL OF WHICH
HAVE THE POTENTIAL TO
TURN A LIFE AROUND."
— LEO BUSCAGLIA



LEADERSHIP TEAM

KRISTINA LEYDEN, MSW, LCSW
Chief Executive Officer

STEVEN STROBEL, MD
Chief Medical Officer

JULIE WOODY, RN, CHPN
Director of Public Relations

MARVIN TAYLOR, BS
Director of Finance

ARTURO DEAGUILAR, MA, MDIV
Director of Human Resources

JESSICA MIMS, BSW, CHP-SW
Director of Family Services

JENNY MABE, RN, CHPN
Director of Nursing (Home Care)

HOLLIE SMITH, RN, CHPN
Director of Inpatient Care

2019 BOARD OF DIRECTORS:

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GERALD WITHERSPOON,
VICE-CHAIRMAN

SHARON HUTCHINSON,
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TREASURER

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CLEVE BAXLEY

CHUCK COBB

CARLOTTA GRIFFIN-KNOTTS

REV. CHRIS HAWKS

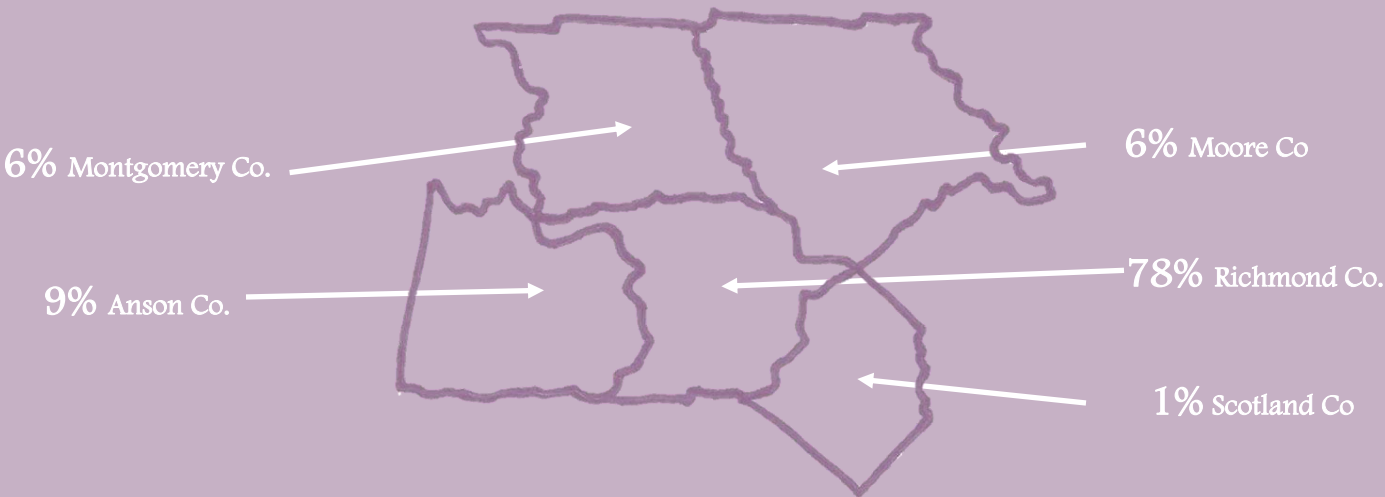
PATTI JENKINS

MARY KATE LAMBETH

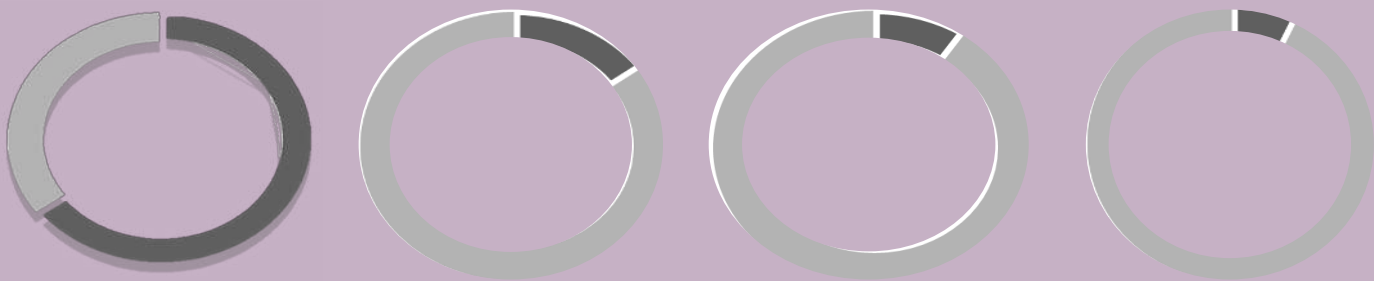
MICHELLE PARRISH

DENNIS QUICK

386 PATIENTS RECEIVED OUR CARE IN 2019



CARE BY LEVEL



67% HOME CARE

16% ASSISTED LIVING FACILITIES

9% LONG TERM CARE FACILITY

7% HOSPICE HAVEN

282

BENEVOLENT PATIENTS SERVED (FULL OR PARTIAL)

685

BEREAVEMENT FAMILIES SERVED

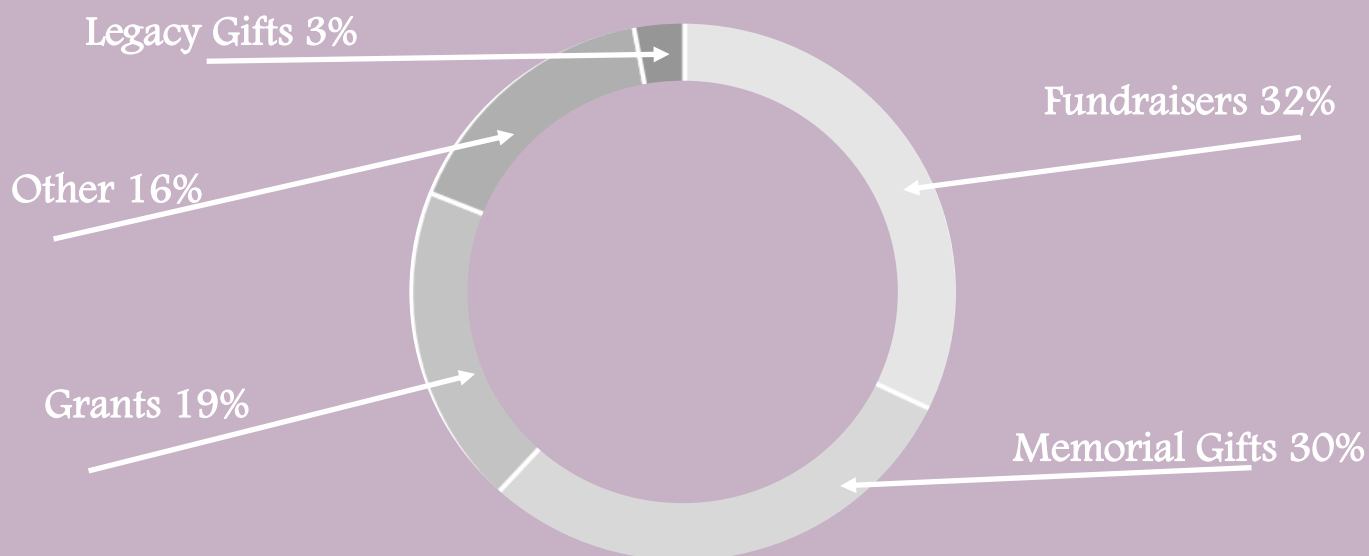
375

PATIENTS SERVED AT HOSPICE HAVEN

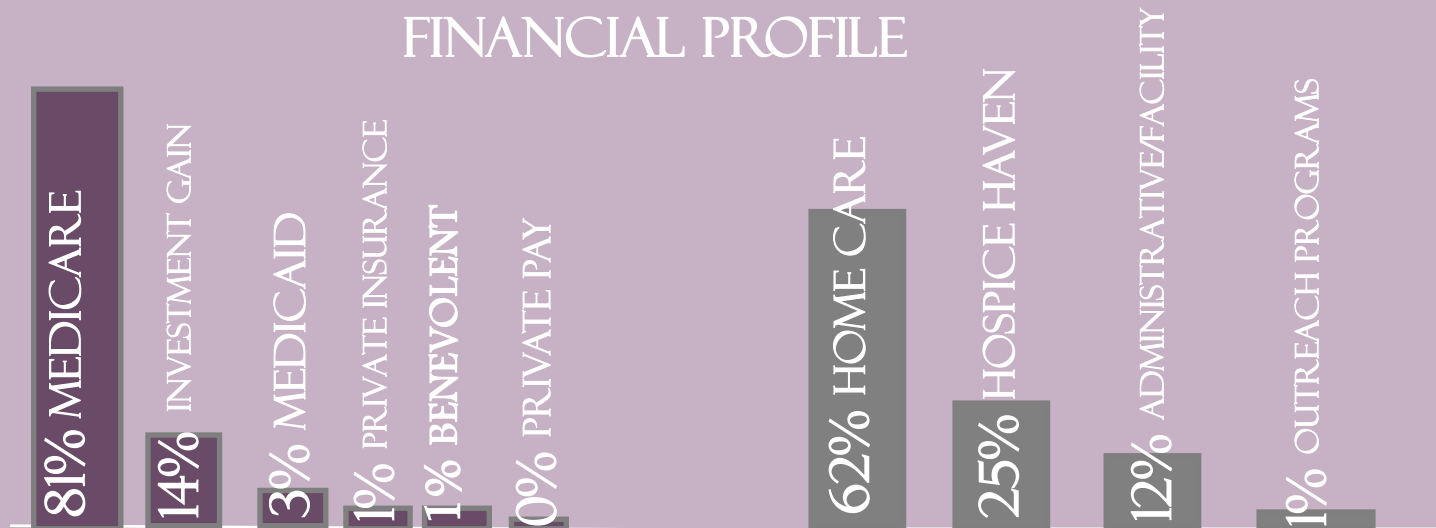
25,550

TOTAL PATIENT DAYS OF CARE

DEVELOPMENT & DONOR CONTRIBUTIONS



FINANCIAL PROFILE



REVENUE: \$5,042,856.00

EXPENSES: \$4,671,768.00

"Giving is not just about making a donation. It is about making a difference" -Kathy Calvin

1.7%

HOSPITALIZATIONS

Aiming to reduce hospitalizations for end-of-life patients may sound counter-intuitive, but this is typically the mutual goal of RCH and our patients as we provide the opportunity for patients to receive care in their homes. Approximately 25% of patients who disenrolled from hospice are hospitalized. And non-hospice patients who are terminally ill have hospitalizations rates as high as 65%. RCH's hospitalization rate was 1.7% in 2019.

68%

NON-CANCER PATIENTS

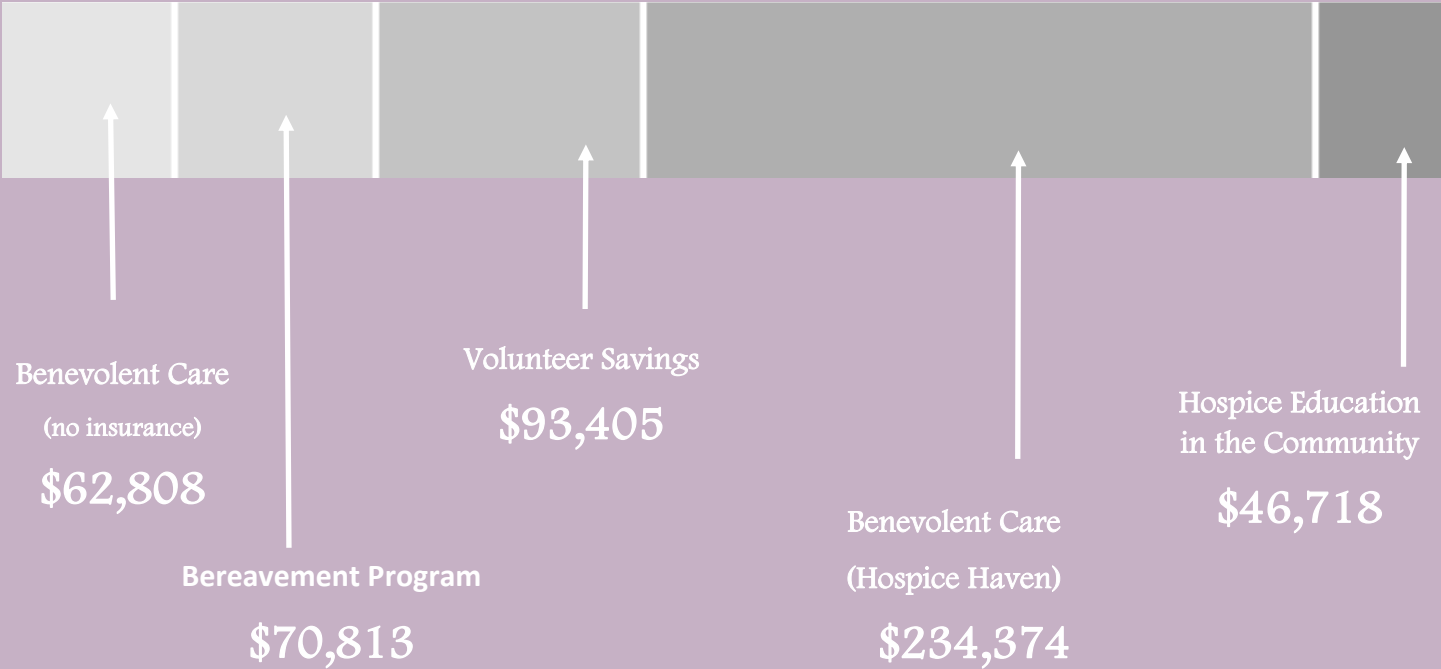
When hospice began in the U.S. in the mid-1970s, most hospice patients had cancer. Today, while many hospice patients have cancer, the majority have other life-limiting illnesses such as end-stage heart, lung or kidney disease, or Alzheimer's and other dementias.

59 DAYS

AVERAGE LENGTH OF HOSPICE STAY

The No. 1 complaint that families report on hospice Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys is that they wish their loved one had entered hospice sooner, according to the U.S. Centers for Medicare & Medicaid Services (CMS). Medicare's hospice benefit offers six months in hospice, and people can go longer when there are extenuating circumstances. Expert consensus holds that people should receive at least three months in hospice for the full benefit of the hospice program.

CARING TOGETHER FOR OUR COMMUNITY



RICHMOND COUNTY HOSPICE IS THANKFUL
FOR OUR 258 VOLUNTEERS IN 2019!

Volunteers are an integral part of the hospice team, filling roles that range from direct contact with patients to providing clerical and fundraising support for the organization. Hospice volunteers describe their work as gratifying, intellectually stimulating, and emotionally meaningful.



Nancy Boling, Recipient of the Mary Heavner
Volunteer of the Year Award 2019.

HOSPICE

HONORS

2019 Award Recipient



WE HONOR VETERANS



<u>\$1000 and Above</u>	<u>\$999 and Below (cont.)</u>	<u>\$999 and Below (cont.)</u>	<u>\$999 and Below (cont.)</u>
American Woodmark Foundation, Inc. Bennetts Fire Extinguisher Sales & Service Bobbie Schaffnit Catherine Neal Claudia Robinette/Tri-City Cool Cars for A Cause Fundraiser Edward & Margaret Marsh Foundation Enterprise Fleet Management, Inc. G.R. Kindley George and Ruth Baxter Great Falls Wealth Management Hayden Construction Herman A. Williams Joseph & Mary Catherine Moree Kidz Konstruktion Day Care Lester Grover Williamson Estate Mabry's Drug & Homecare Mt. Calvary Rock of Ages Church Roger and Sankie Staley Sandhills Alternative Academy Superior Cranes Taylor Family Foundation Tri-Cook Electrical Contractors United Way of Richmond County Watson King Funeral Homes Watson King Funeral Homes Wayne Burgess Wells Fargo William Dennis Z.V. Pate Foundation, Inc.	Brad Street Brandy Wheeler Brenda & Ralph Davis Brenda Thomas Brian & Ann Wood Brian & DeeDee Green Bridges & James Inc. Broad Street Jewelry & Loan Brown's Termite & Pest Control Bruce Griffin III Candace Gainey Care and Share Nightingales Carla's Country Day Care Carlotta Griffin-Knotts Carol & Rick O'Brien Carol Norton Carole Black Carole Venable Carolina High Carolina Rapid Tax Carolyn & Kemper Fitch Carolyn H. Fitch Carrie Johnson Carrie Neal Cassandra Crump Cassandra Underdue Catherine Maxey Catherine Neal Cathy Hill Chamlee Family-Randy, Susan, Curt, & Caroline Champion Ford Charles & Kathleen Simmons Charles Knight Charlotte G. Russ Charlotte Treadaway Cheryl Cameron Cheryl Lanier Chesco Services Chris Mitchim Cindy Shayler City of Rockingham Claudia Jenkins Clint & Amy Hubbard Clyde & Katharine Hunt Cohen & Mata Cox Committee to Elect Helen Probst Mills Connie Campbell Connie L. Warren Convenience Corner Corey Davis Crystal Williamson Cynthia Jordan Dale Morton Dan & Kim Brown Dan Bennett Danny & Sherry Bynum Danny & Carolina Caddell Danny Skipper Darlene Sokolowski Dava Martin Dave & Renate Andres Dave & Susan Davis David & Linda Young David Hardwick Davis & Diane Alabaster Deborah Moore Deborah Owens Deborah Thomas Debra Doss Delores Cox Delores K. Rivers Denise A. Sullivan Diane Munns Dianne Chavis Dianne Stafford Dixie Burger Domtar Paper Co. Don Killian	Don Sara A. Guinn Donald Gibson Donna Harbolt Don's Locksmith Doris Goodman Dorothy Reynolds Doug & Tina Smith Doug Spencer & Linda Hankerson Douglas Spencer Dr Pharmacy Dwight & Kathleen Carter Ebbie Quick Ed & Mary Jo Taylor Ed Chisholm Edward Alan O'Neal Edward Vuncannon EL Skipper Elaine Davis Elaine Ennis Elizabeth Frye Elizabeth Stewart Ellen Alston-Richberg Ellerbe Farm Supply Epsilon, INC Ether United Methodist Church Eugene McNair Eugenia & James Rhoten Eunue Bland F. M. Carnes Family of Betty Henry Family Pharmacy Faye Carter First Presbyterian Church Ellerbe Flat Rock Baptist Church of Louisburg NC Forest & Betty McBryde Fran & Dave West Fran Thomas Frances and Gladys Shepard Frances Shepard Frank & Patti Jenkins Frank & Ruth Ann Pope Frank & Shelby Sherrill Frank and Bonnie Huntley Frankie G. Koss Franklin & Sharon Frye Fred & Leona Keller Freddy Brown Fredrick Steele Fred's City Barber Shop Frist Baptist Church Frontstream G. Boon Chesson G. Nelson Childress Family Gail Carter & Jennifer Matthews Gale Fletcher Gary Stutts Genevra Kelly Genia Beggs George Whitfield Georgette Bowers Gerri Cox Gibson-Moore Professional Mortuary Services Gingerbread Daycare Gladys McLendon Glenda Hagins Gorham Bynum & Debbie Crumpler Greek Attire Greg & Marcia King Gregory Maske Griffin Chrysler Dodge Jeep Griffin Toyota Groupmatics LLC Gwune & Judy Voss Hal & Glenda Stutts Hamlet High School Class of 1961 Hamlet High School Class of 1963 Hamlet High School, Class of '59 Harold Pearson	Harrington Law Office Harvey Morse Hayden Construction Heather McClung Helen Simmons Helms Jewelers & Life Luxuries Hilda Cooper Hilton Haines Holla Holy Week Services Hornwood, INC House of Fish Hugh & Jennifer Barber IBM Corporation Iconic Wellness Integrated Pain Solutions Irene & Wade Lewis Iris McDonald Iron Horse Auction J. Kay Hogan Jack & Mary Jackson Jack & Pat Swink Jackie Gibson James & Joyce Graham James Angel James Killian James Lindley James Vann McDuffie James McKenzie James W. & Nancy Robson Jan Jones Jan Stivers Jane Burnette Jason Strickland Jean Cain Jean Grecho Jean Greene Jean Rushing Jeanette King Jeanne Shore Jeff & Glenda Hughes Jennifer Norman Jenny Thompson Jerald Johns Jerry Taylor Jessica Mims Jessie Covington Jewel Mabe Jill Burleson Jill Culp Jim & Amy Wilson Jim & Jeanne Short Jim Solomon Jim, Jeanne, & Kevin Short Jimmy & Lynne Thompson Jimmy Blair Jo Hamilton Joanne Cadieu John & Janice Starling John & Linda Hatcher John & Meredith Garwood John & Phyllis Watkins John Allen John Jackson John Singletary John Terry Johnny & Carol Parker Dye Johnny & Dolly Harrington Jonathan Mann Jonathan Snead Joseph Mosso & Patricia McInay Joyce Burr Judie Paul Judith Gibson Judith Infinger Judith Myers & Family Judith Virnig Judy Ormsby Judy Wright
<u>\$999 and Below</u>			
Alfredson's Import Alice T. Warrick Allen & Cindy Jordan Alma Johnson, Debbie Parker, Pam Jackson Alyson Poole Anderson Smith & Wike Ann Cole Ann Hutchinson Ann Wallace Annie Fairley Annie Hicks-Hager Annie Steidinger Ardell Deese Argus L. Martin Jr. Armando's Grill Arson & Gelynda Capel Autoban Classic Cars Barbara Downer Badcock Barbara Rimer Barbara Tarlton Basic Finance Becky Tucker Becky Wallace Benjamin Hooks Benjamin Martin Bernard Koscielniak Beth Ludlum Betsy Anderson Betty & Troy Roberts Betty Carter Betty D. Williams Betty H. Stone Betty Harrington Betty McBryde Bill & Carole Frye Bill & Tricia Bissett Bill Dennis Bill McKenzie Bobbie Jones Bobbie Jordan Bobby's Furniture, Inc. Bonnie Metzger Bonnie Thomas Bob & Bette Bishop			

<u>\$999 and Below (cont.)</u>	<u>\$999 and Below (cont.)</u>	<u>\$999 and Below (cont.)</u>	<u>\$999 and Below (cont.)</u>
Julian H. Guinn Julie Woody Karen Richardson Katharube Krueger Kathleen Piccini Kathryn Vetter Kathy Johnson Katie Mabe Kay Fisher Kayda Tyson Kelly King, Sissy Carpenter, & Pat Griggs Kelly Morton Kelly Wheeler Ken Caulder Ken Goins Kenneth & Kay Martin Kenneth R. McDougald Kevin & Lynn McNeill Kevin & Susan Fink Kevin Martin Kimberly Lindsey Kristin Park Kristina Leyden Kristy Player L.P.L. Financial Lamar Skipper Larry & Donna Griggs Larry & Katherine Kendall Larry & Lynda Price Larry Butler Larry Caulder Laurel Evans Lauren Erikson & Don Dockery Lea Babb Howard LeeAnn Mancini Leonard Haltiwanger DMD Leonard Kern, Jr. Lester & Carol Chambers Lettie Hill Lewis & Ramona Davis License Plate Agency Linda Baldwin Linda Caulder Linda Compton Linda Leviner Linda Morgan Linda R. Knotts Linda Russell Linda Thompson Linda Williamson Lisa Kirkley Little Kingdom Child Care Long's Pool Center Loyalty Inn Lula Harper Lynn McNeill Lynne Cox Margaret Byrd Marian Savage Marie Crump Mark & Beth Wilkins Mark & Debbie Owens Mark Stokes Marks Creek Presbyterian Church Marlboro Academy Martha Eddins Martha Hickman & The Hickman Family Martha Robbins Martha Webb Martins Heating and Cooling Mary Arial Mary Barbour Mary Gibson Mary Jacobs Mary Jo Hutchinson Mary Lindsey Mary Ormsby Mary Williams	Matt & Lisa O'Neal Mayne C. Collins Mayodan First Baptist Church McNair Auto Sales, Inc Medical Center Pharmacy Melanie Carnes Melba Purvis Melissa Ewing Michael Hardy Michael Leak Michael Wayman Michelle Parrish Michi Feemster Mike & Sylvia McSwain Mildred S. Bowers Milton Mudd Mollie King Mr. & Mrs. Riley Phillips Mt. Olive Baptist Church Murtis Boan Myra Leak Myrna Harris N. Hal Campbell, Jr./Nicole Compton Nancy Averitte Nancy Gullede Nancy Knight Naomi Newton Neal & Trudy Watkins Ned & Doris Beachum Network for Good New Hope Baptist Church New Hope United Methodist Church- Morven Norma Garris Outreach Christian Academy Pamela Vernon Pat Clark Pat Craven Pat Martin Patricia Lunceford Patricia Maloney Patricia Shular Patricia Smith Patricia Tiddy Paul & Karen Rickett Pee Dee Electric Membership Corp. Peggy Maske Peggy Warren Penick Village Inc. 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Bankston Sam & Ginger Bass Samaritan Chapel Samuel F. Lewis Sandra Bryant Sandra Ridley Sandra Vamper/Mary Elliott Sandy Lampley Sandy's Creative Daycare Saron Baptist Church Scarlett Blue Second Baptist Church Shana-Ann Caballes Shan-Tika Watkins Sharon K. Clarke Sharon Penny Shelby McIntyre Shelby Sherrill Sheri Goni Shirley Haigler Shirley Massey Shonda Crump Simply Chic Snead Grove AME Zion Southern Prime Steakhouse Sport Cycles Staff of Vocational Rehabilitation Services Stella Floyd Steve & Cynthia Morris Styrons Landing POA Inc Submarine Technical Support Center Sunset Slush Surry Insurance Susan Eaves Susan Hopkins Susan Lacy Suzanne Benoy Suzanne Terry Sylvia D. Bedenbaugh Sylvia Grady Tami Rushing Tammy Edwards Tanya Wallace Teresa Pope Terri L. 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Richmond County Hospice, Inc.

Hospice Haven & Anson Community Hospice
1119 North US Highway 1
Rockingham, NC 28379

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ORGANIZATION
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