

Richmond County Hospice, Inc
Hospice Haven & Anson Community Hospice



ANNUAL
NON-PROFIT
REPORT 2017



**Richmond
County
Hospice, Inc.**

Hospice Haven & Anson Community Hospice

Richmond Office/Hospice Haven

1119 North US Highway 1

Rockingham, NC 28379

Office: 910-997-4464

Fax: 910-997-4450

Anson Community Office

108 South Green Street

Wadesboro, NC 28170

Ph.: 704-695-1595

“Meet Our Hospice Family



Richmond County Hospice, Inc. exists to enrich lives, beginning with each life we touch: our patients, their loved ones and caregivers, our employees, volunteers, the communities in which we serve, and those we will meet in the days and years to come.



HAVEN FACILITY

Thai Trinh, MD Hospice Physician-PT
Karen Geiger, RN, MSN Inpatient Nurse
Ann Elise Taylor, RN Inpatient Nurse-PT
Teresa Balzer, RN, BSN, Inpatient Nurse
Kathleen Camp, RN Inpatient Nurse
Deana Treadaway, RN Inpatient Nurse
Shonda Crump, LPN Inpatient Nurse
Patricia Wheeler, RN- PRN
Tammy Farber, RN- PRN
Kay Brewington, Patient Care Technician
Victoria Brown, Patient Care Technician
Audrey Martin, Patient Care Technician
Kathy Taylor, Patient Care Technician
LaToya Ratliff, Patient Care Technician
Joeanne Smith, Patient Care Technician
Stephanie Thornton, BA Inpatient Care Coordinator
Vladimir Tushin, Inpatient Housekeeper

HOSPICE HOME CARE NURSES

Cayce M. Terry, RN HC Primary Nurse
Tammy Driggers, RN HC Primary Nurse
Lori Jenkins, RN HC Primary Nurse
Peggy Gatewood, RN HC Primary Nurse
Karen Wood, RN Home Care Team Coordinator
Michelle Rogers, RN, BSN HC Primary Nurse

HOSPICE HOME CARE AIDES

Tammy Bull, CNAII Hospice Aide Coordinator
Tina Blake, Hospice Aide
Teresa Graham, Hospice Aide
Stephanie Baldwin, Hospice Aide
Rebecca Park, Hospice Aide
Annalisa Thompson, Hospice Aide
Esmeralda Rodriguez, Hospice Aide
Sybil Oxendine, Hospice Aide
Patricia Goodwin, Hospice Aide

ON CALL NURSES

Johanna Poole, RN On Call Nurse
Natalie Barbour, RN On Call Nurse

SOCIAL WORKERS

Mary Martha Warnock, BSW
Shannon Huff, BA
Sandra Black, BSW Bereavement Coordinator

CHAPLAINS

Christopher Thornton, CHP-C Chaplain
Kenneth Lyerly, MDiv. Chaplain- PRN
Nathan L. Black- PRN

ADMISSIONS & OUTREACH

Teri Cowan, LPN Referral Intake Liaison
Heather Monroe, RN Clinical Specialist
Lisa O'Neal, AA Outreach and Volunteer Coordinator
Linda Russell, Outreach and Volunteer Assistant
Ellen Richburg, Outreach Support
Raymond Martin, Grant Writer

SUPPORT STAFF

Jane Burnette, Billing/Acc. Specialist
Eddie Edwards, Maintenance Technician
Faith Jones, Clinical Office Coordinator
Jewel Mabe. Medical Coder
Kelly Williams, Secretary/Receptionist
Lynn Clewis, Stenographer
Nic Wilkes, Grounds & Gardens
Rosy English, Housekeeping

LEADERSHIP TEAM

Kristina Leyden, MSW, LCSW CEO
Dr. Steven Strobel, CMO
Arturo De Aguilar, M.Div., MS Director of Human Resources
Jenny Mabe, RN Director of Nursing (Home Care)
Jessica Mims, BSW Director of Family Services
Hollie Smith, RN Director of Inpatient Care
Marvin Taylor, BS Director of Finances
Julia Woody, RN Director of Public Relations

BOARD OF DIRECTORS

Neil Watkins
Linda Bayless
Sharon Hutchinson
James McLester
Carlotta Knotts
Donnie Richardson
Michelle Parrish
Gerald Witherspoon
Patti Jenkins
Vicki Cox
Dennis Quick
Wayne Burgess
Rev. Chris Hawks
Seth Allen

And All Our Volunteers that are also part of our Richmond County Hospice Family. Those with their Gift of Time make our Organization be the best “Home Town Hospice” around!



Dear friends of Richmond County Hospice,

In 2017, we created a campaign within the walls of hospice and in our community- "Discover the Difference with your home town hospice". We have been tremendously successful. Richmond County Hospice cared for 329 patients in our community. We pride ourselves on our quality care, our excellence in customer service, and our mission to serve our community, especially for those that cannot pay for care.

We may be small, independent, and community based, but our non-profit reaches out into the local community in many different ways. For example, we provide employment to 60-65 local professionals, internships for various colleges, additional services and outreach activities, contracts with over 50 medical professionals, and many non-medical contracts.

We are proud to have received the **Hospice Honors** Award THREE years in a row, have a 94% EXCELLENT satisfaction rating, having 98.9% employee retention rate, and provide high quality clinical standards. In addition, we are a proud internship site for more than six colleges/university.

We could not be "different" without YOU! Your support, through your time, talent, and treasures allow us to provide this exceptional care to our patients and our community. It truly takes our "village" to care for those who are terminally ill in an environment that is truly deserving.

Join us in 2018, as our new campaign "Compassionate Care is Our Calling" is launched and be a supporter of your Hometown Hospice!

In Hospice Service,

Kristina M. Leyden, MSW, LCSW
Chief Executive Officer



To make a difference in someone's life, you don't have to be brilliant, rich, beautiful, or perfect. You just have to care."



11.5%

of our Volunteer Hours matched our paid clinical hours.

197

of Volunteers that gave their time to Richmond County Hospice.

What makes us
Different?

94% of our patient's caregivers rate our services nine out of ten or greater

Hospice Haven is the Only General Inpatient Center in Richmond County

Home Visits by our full time end of life care specialized Hospice Physician.

24 Hour On call team with all calls answered by our hospice nurses and



Home Town Hospice, we are the only non-profit Hospice located in Richmond County.

Hospice Honors AWARD recipient in 2016, 2017 and 2018!

CHAP Fully accredited by CHAP (Community Health Accreditation Partner

Memorial Garden and Walking path on compass for caregivers, patients and our community.

“We cannot change the outcome, but we can affect the journey.”

160

participants who attended our FREE support groups (and are open to all members of our community)

8

community members who received FREE Grief Counseling from our Bereavement Social Worker.

232

Family Members and clinical staff participating in our Bi-Annual Light of Life Memorial Ceremonies.



5

Wishes were granted through our Wishing Well Program



41

children who attended our Children's Grief Camp

Financial Health



10 grants awarded

\$173,465.16

Money awarded from grants

\$41,884 of Benevolent
Care provided

\$305,695

total Development money raised from donations,
fundraising and grants

Income

\$3,669,360 Medicare

\$130,242 Medicaid

\$28,967 Private Insurances



\$7,118,593

Total Assets

Our Programs

Home Care

70% Patients are cared for in their own Home

12% Patients are cared for in various Long Term Care Facilities

10% Patients are cared for in various Assisted Living Facilities

8% Patients are cared for at
HOSPICE HAVEN

222

patients were cared
for in Home Care



General Inpatient Care at Hospice Haven

5.3 was the average days a patient spent at
Hospice Haven for General Inpatient

327 patients were cared for at
Hospice Haven

Outreach



Camp Haven

Volunteer Banquet



Bi-Annual
Light of Light Service



Hamlet Soup Kitchen



Relay for Life Team



Salute to Veterans Event



Taste of the Sandhills
showcasing
Dancing with the Stars

Hospice Sabbath



Forever Tree



2017

Richmond County Hospice

Supporters and Friends

“Giving is not about making a donation, it’s
about making a difference”



A. R. Christian
Alice McLendon
Alice Warrick
Allan Check
Allen & Cindy Jordan
Amos Lyon and Nancy Boling
Amy Archer
Ann McFayden
Ann Scism
Anna Thomas
Anne Castro
Anne Leary
Annie Covington
Annie Griffin
B.T. Phillips, Jr.
BB&T: Light house project
Becky James
Ben Allen & Ron & Patsy Allen
Benford and Jean Garrison
Bethel United Methodist Church Young Adult Sunday School Class
Betty Evans
Betty Adams
Betty Coleman
Betty Smith
Betty Williams
Big K LP Gas, Inc.
Bill McKenzie
Bill Rohleder
Billie Preslar
Billy Hilton
Bob & Linda McLester
Bobbie & Sonny Schaffnit
Bobbie Jones
Bobby & Diane Leviner
Bonnilee Rhodes

Bradford Jenkins
Bradley Williams
Brandy Wheeler
Brenda Howard
Brenda Mitchell
Brian Crook
Bruna Smith
Butch & Sally Stewart
Care & Share Nightingales
Care to Share PEE DEE EMC
Carl and Brenda Mabe
Carl Tindall
Carol Crawley
Carol Norton/Amy Tatum
Carol Stutts & Family
Carole Venable
Carolyn Beaverson
Carolyn Sherayko
Carrie DeWitt Family Foundation
Cathy Yates/Brenda Barrett
Cecile Stephens
Charleen Morrow
Charles & Carol Thomas
Charles & Eleonore Loundermon
Charles & Pat Clark
Charles Cobb
Chris & Brenda Allison
Chris & Stephanie Thornton
Chris Bennett
Church at High Point
Cindy Lear
City of Rockingham
Claudia Dwight
Connie Guinn
Crestview Baptist Church

Crystal Short	Edward and Betty Thompson	Glenn & Lisa Gheuning	John & Phyllis Watkins
Curtis & Amanda Byrd	Edward Causey	Green Bay Packaging Inc	John Little, Jr.
Cynthia Norton	Edward E. VunCannon, III	Gregory Wilbun	John Terry
Cynthia Yates	Eleanor Ochtyun	Griffin Chrysler Dodge Jeep	John W. Thomas, III
Danny & Sherry Bynum	Eleanor Williams	H Edward Thrower	Johnny & Carol Dye
Deborah Davis	Elisabeth Starke	Hamlet Church of God of Prophecy	Johnny & Dolly Harrington
Darlene Sugg	Ellerbe Class of 1957	Hamlet High School Class of 1955	Joseph & Jill Gulledge
David & Deborah West	Ellerbe Merchants	Hamp Weatherly Family	Joseph and Dr. Mary Catherine Moree
David & Kim Lindsey	Elsie Wilson	Harmony Baptist Church	Joyce & Wayne Frye
David & Kristine Fites	Employees of Raleigh City Manager's Office	Harold Guinn	Joyce West
David & Lucy Jeffcoat	Epsilon	Hazel Spivey	Judith Infinger
David Coward	Essie P. Byrd	Helen Medlock	Judith Myers
David Fieg	Farm Bureau	Helen Scholl	Judy Ormsby
David Jenkins	Father Capodanno Catholic High School	Henry & Johnelle Webster	Julia Williams
David Roller	First Presbyterian Church-Ellerbe	Hilda Cooper	Julian Guinn and Sabrina Grant
Dawn Burt	First Presbyterian Church-Rockingahm	Huertas Garden Center	K&D Consulting
Debbie Anderson	First United Methodist Church- Circle #8	Ingram Trust	Karen Rickett
Debbie Holloway	Foundation for the Carolinas	Irene & Wade Lewis	Karl, Cindy, Katie and Sarah Sayce
Deborah Jones	Foundation of Richmond County	Iris West	Kate & Sam Erby
Deborah K. Thomas	Frances Labrozzi	J. R. & Dot Benson	Kate Boyette
Deborah Owens	Frances Shepard	J.C. Everett	Kathleen Powers (From your family at PMC)
Denise Sullivan	Frank, Jessica and James Mims	James and Linda Leviner	Kay Fisher
Diana Drye	Freddy Brown	James McKenzie	Kayla Sell
Diane Capel	Frederica Haley	James Mercer	Keith & Rita Ebbeskotte
Donald Gibson	G. R. Kindley	Jean Garrison	Kelly Coble
Donna McCormick	Joe & Priscilla Kindley & Family	Jeanette J. King	Ken & Dawn Layton
Doris McLean	Gail Dove	Jeff Barker (Everyone at Barker Products and Barker Air & Hydraulics)	Ken Caulder
Dot Benson	Gary & Robin Dixon	Jerry and Phyllis Currie	Kenneth & Deborah Mullen
Doug & Becky Perry	Gary Broome	Jerry and Susan Eason	Kenneth and Claudia Robinette
Doug & Betty Warnock	George & Mary Lou Whitfiled	Jessica Mims	Kim Chavis
Douglas Spencer	George W. and Ruth R. Baxter Foundation	Jessie & Ruth Ann Covington	Kimberly Meadows
Dr. Virginia Morgan	George Whitfield	Jim & Jane Belous	Kristina Leyden
Dungeon Boxing Club Inc.	Gladys McLendon	Jim & Jeanne Short	Ladson Brearley
E. Larry Mercer	Glenda Elliott	Joe & Priscilla Kindley & Family	Lance Wallace
Eddie & Margaret Brown	Glenda J. Tice	Joe Williams	Laura Dunn

Laura Hicks	Mary Gibson	Nancy and Richard Boling	Richmond County Farm Bureau
Laurie Giantini	Mary Heavner	Nancy Gulledge	Richmond County Schools
Laurinburg Lodge No. 305 AFAM Charity Fund	Mary Jane Lassiter	Nancy Hunsucker	Ricky & Mary Wallace
Leanne Hilliard	Mary Lampley	Nancy Perkins	Ricky & Tracie Carpenter
Leavitt Funeral Home Staff	Mary Rickett	Nancy Robbins	Roberdel Baptist Women's Retreat Group
Lee Chavis	Mary Shankle	Neal & Trudy Watkins	Robert Allred
Lee Cheshire	Mary Skenes	Nebo Wesleyan Church	Robert Brigman
Lettie Hill & Family	Mary Smith	Neil Medical Group	Robert Burr, Sr.
Lewis and Ramona Davis	Maureen Taylor	Norma Garris	Roberta Ingram
Libby Foust & John	Mi Morenita Co/Armandos Grill	Norma Leak-Dixon	Roger & Deloris Jarrell
Linda & Nicole Compton	Michael & Kaye Beale	Norma Vickery	Roger & Sharon Brown
Linda Russell	Michael Campbell	Ollie Sloan	Roger and Sharon Bailey
Linda Threatt	Michael Ciani	Oz Queen CPA	Rohanen High School Class of 1959
Lori Catalanotto	Michael Eaves	Pamela Denson	Ronald Adrianse
Lorio Long	Michelle Murphy	Pamela Reese	Ronald and Christine Beane
Louis Coward	Michelle Parrish	Pat Craven	RosaM Deering
Louise Byrd	Michelle Yates	Patricia B. Maloney	Ruby Murphy
LTC RET Ronald Snead	Mickey & Brenda Collins and Family	Patsy Stober	Russell & Joan Bennett
Lucinda Baldwin	Mike & Linda Jones & Rose Peterson	Pattan's Downtown Grille	Ruth Ann and Dennis Batt
Lura Smith and Rowena Arthurs	Mike & Nancy Campbell	Paul & Karen Rickett	Ruth McNatt
Lynn Clewis	Millie & Bob McNeill	Peggy Maske	S. Burns
Lynn Parris	Milton Ray Smith	Peggy McKenzie	S. Hewitt Fulton
M.E. Williams	Minnie Lee Poplin	Pete Mines	Sally Brookins
Mabry's Drug & Home Care	Misty Harris	Pink Ladies at Sandhills Regional Medical Center	Sally Stewart
Maple Street Freewill Baptist Church	Mitchel Fugate	Priscilla Kindley	Sam & Ann Ballard
Marcus and Sandra Comer	Mount Vernon United Methodist Church	Providence Baptist Jazzercise Class	Samaritan Colony Board of Directors & Staff
Margaret Spivey	Mr. & Mrs. Benjy Brasington	Reaves Nursery Farm	Sammy, Michelle, Elizabeth, & Matthew Burns
Margarita Williams	Mr. & Mrs. Denson	Reba Berrier	Sandra Berry
Marie Williams	Mrs. Charles Diggs	Rebecaa and John Badgett	Sandra Burney
Marilyn Bennett	Mrs. Douglas Amos	Rebecca Mudd	Sandra Pliescott
Mark & Marian	Mrs. Jep Atkinson & Family (Joy, Julie & Jay)	Remax	Sandra Ridley
Marks Creek Presbyterian Church	Mrs. W.C. McIntyre, Jr.	Renee Nygard	Sandy Black
Marsha Hunter	Mt. Calvary Rock of Ages Church	Richard & Linda Byrd	Sandy Plains Methodist Church
Martha & Mark Sumner & Peggy Buffaloe	Mt. Pleasant United Methodist Church	Richard and Carol Larsen	Sara & Roger Cates
Martin's Heating & Cooling Inc	Murtis Boan	Richmond Community Foundation Inc	Scheryl Fink

Scholl Mechanical Company

Second Baptist Church-Hamlet

Sharon Bailey

Sharon Cole

Sharon Simmons

Shelby Sherrill

Sherrill, Blake & Harrison CPA

Shirley and Roland Ash

Shirley Taylor

Smithfield's Chicken and BBQ

South Piedmont Community College

State Employees' Credit Union

Stella Smith

Stephan Ray Futrell

Stephen & Danielle Dana

Steve & Michelle Parrish

Steven Strobel

Stogner Architecture, PA

Susan Eason

Susan Hartgrove

Susan Steagall

Suzanne Terry

Tammy & Jeffrey Benson

Tammy Stewart

Teresa Medlin

Terri Nicholson

Terry Brown

Terry Roller & Debbie Quick

Terry & Alice Brantley Harwell

The Claude Smith Foundation

The Family of Billy Nicholson

The Fisher Family

The Hatcher Family

The Henry's

Thomas Ingram

Thursday afternoon Rummy Club

Tim & Beverly Durden

Tom & Alberta Curran

Tommy Butler

Tommy, Sammy, & Randy Ballard, & Betsy Ballard Moore Families

Tonda Sanford

Tony Smith

Town of Ellerbe

Tracey Fox

Tri-Cook Electrical

Trinity Manufacturing, Inc.

Unique Stone

United Methodist Church-Circle 8-Rockingham

United Methodist Women-FUMC

United Way of Richmond County

Vann McDuffie

Vickie Clark

Vickie Cox

Wadesboro Church of God

Wallace-Dunn Heating & A/C, Inc.

Wanda Coble

Wanda Harris

Wanda Weaver

Watson King Funeral Homes

Wayne & Elizabeth Burgess

Wayne Wallace

Wells Fargo

Wendy Coward

Westwood Village Homeowners

William A. & Diane W. Nanny

William Reese

William Whitt

Wilson & Audrey Moore

Wise Hospice Options

Woodrow Gunter II

Xerox Corporation USA

Z. V. Pate Foundation, Inc.

Zan & Gayle Tunstall

Zion United Methodist Church



“Do your little bit of good where *you* are. It’s those little bits of good put together that overwhelm the world.”

-Desmond Tutu

Continue the Legacy

“ We can do no great things, only small

things with great love”

Mother Teresa

Thanks to your generosity and those of the generations prior, Richmond County Hospice has been providing end of life care to Richmond County and its neighbors for 33 years. Our community benefited and continues to benefit from the excellent services provided by our team of compassionate professionals to enhance the quality of life for all those in the last days and months.

Your support continues to allow our independent non-profit hospice remain the Home Town Hospice for Richmond County and its neighbors. As we close out the year of “Discover the Difference” and we bring on our new campaign “Compassionate Care is Our Calling, we hope that you will continue to support our mission through your time, talents, or treasures.

There are many ways that you can continue the legacy and build our foundation for continued growth and innovation of exceptional health care services for years to come. Please consider annual gifts, participating in our fundraisers, making donations to honor or in memory of loved ones, our Vintage Campaign, bequest us in your will or other planned giving methods-these are all vital to the long term strength of our agency and our foundation.

Please call our Director of Public Relations (Julie Woody) or our CEO (Kristina Leyden) at 910-997-4464 for more information, or visit our website at www.richmondcountyhospice.com.

God Bless You.